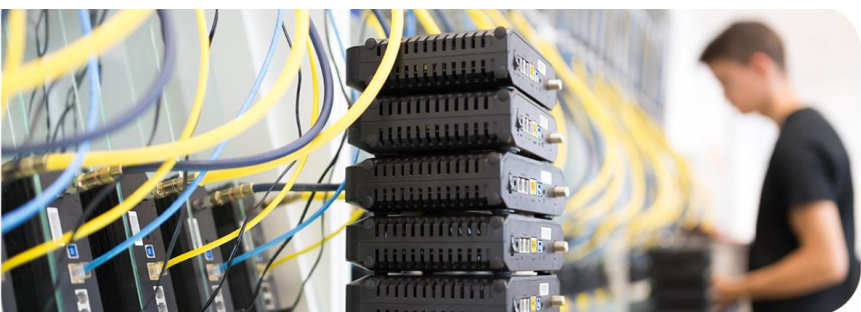




# Transforming Manufacturing with IIoT



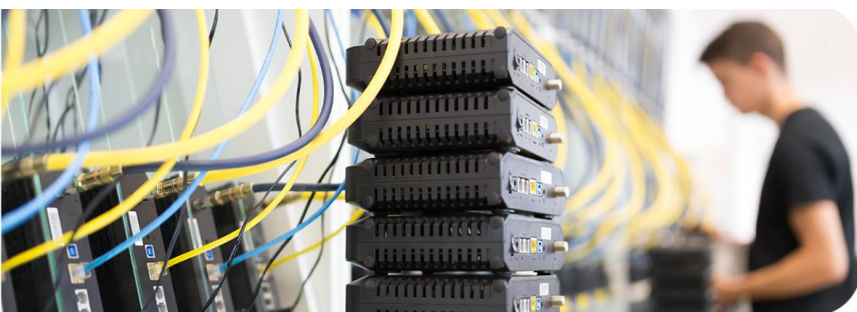
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# How to IIoT (verb) properly

1



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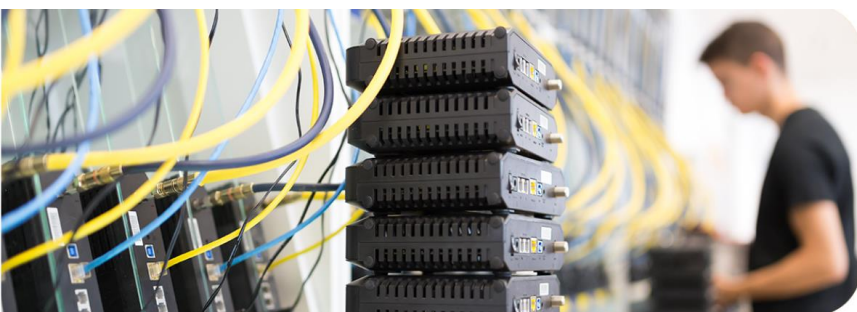
# Begin with the End in Mind

- Steven R Covey

<https://www.iot-now.com/2022/08/05/122841-why-iiot-projects-fail/>

74%

of companies considered their IIoT projects to be unsuccessful in 2022.



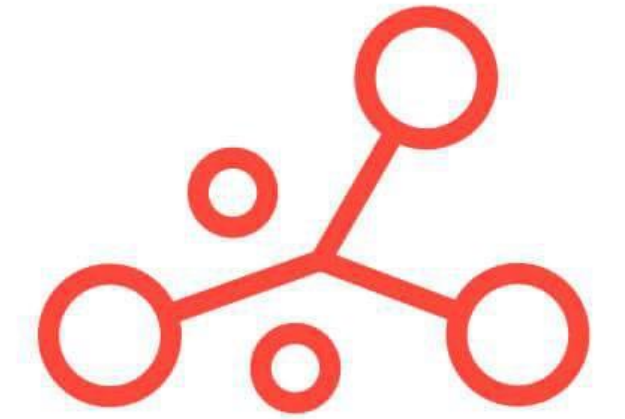
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**WAGO**



# State of Industrial IoT in July 2023



IOT ANALYTICS  
MARKET INSIGHTS FOR THE INTERNET OF THINGS

Industrial IoT (IIoT) in 2023 is on the way to becoming mainstream:

<https://iot-analytics.com/iiot-solution-development/>

66%

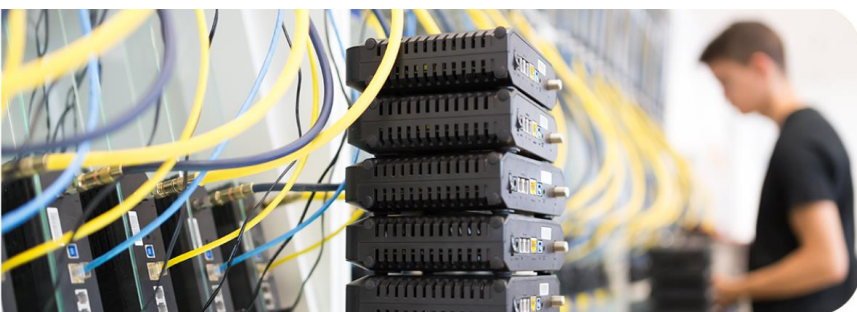
66% of industrial organizations reported they are executing an IoT strategy.

14%

IoT projects have a 14% higher success rate than five years ago.

50%

Common challenges have diminished by approximately 50%.




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# Build, buy, or buy and integrate?

**1 Custom-build approach** 

Share of initiatives using this approach  47%

Advantages	Disadvantages
<ul style="list-style-type: none"> <li>+ Provides freedom to customize entire solution</li> <li>+ Does not generate lock-in with any vendor</li> <li>+ Provides the opportunity to develop a unique solution that may provide a competitive advantage</li> </ul>	<ul style="list-style-type: none"> <li>- Requires major in-house (IT) capabilities or a reliable partner</li> <li>- Typically leads to <b>unpredictable costs</b></li> <li>- Typically has the longest project timeline (from start to large-scale roll-out)</li> </ul>

**ROI Time?**

**Bold = key considerations**

Share of initiatives exceeding expectations  40%

**2 Buy-and-integrate approach** 

Share of initiatives using this approach  38%

Advantages	Disadvantages
<ul style="list-style-type: none"> <li>+ Allows to combine proven technology with freedom to customize majority of the solution</li> <li>+ Is faster to set up (compared to custom-build)</li> <li>+ Allows for shorter time-to-market (compared to custom-build)</li> <li>+ Provides the ability to receive external support/maintenance for part of the solution</li> </ul>	<ul style="list-style-type: none"> <li>- Requires management of multiple stakeholders (internal and external)</li> <li>- Leads to increased solution complexity (compared to custom-build)</li> </ul>

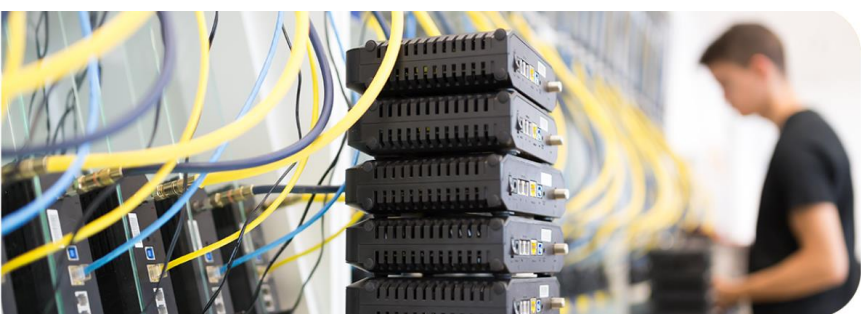
Share of initiatives exceeding expectations  40%

**3 Buy approach\*** 

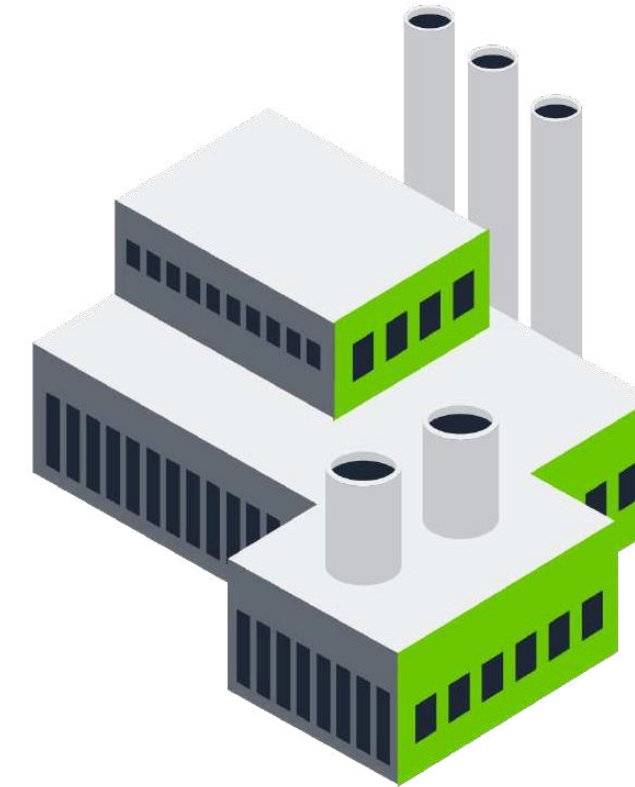
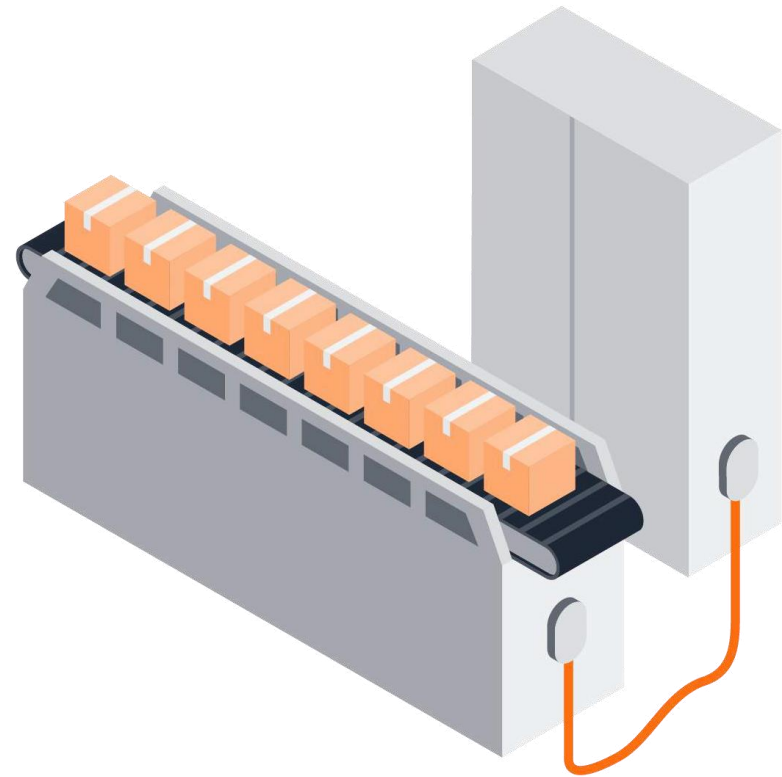
Share of initiatives using this approach  14%

Advantages	Disadvantages
<ul style="list-style-type: none"> <li>+ Allows the usage of tested and proven technology</li> <li>+ Provides the ability to receive external support/maintenance for the entire solution</li> <li>+ Leads to predictable outcomes</li> </ul>	<ul style="list-style-type: none"> <li>- Makes it difficult to integrate specific security requirements</li> <li>- Has limited customization options</li> <li>- Does not provide ability to differentiate to gain a competitive advantage</li> <li>- Is difficult to integrate into own IT/OT architecture</li> </ul>

Share of initiatives exceeding expectations  13%



# Two Models for IIoT in Manufacturing

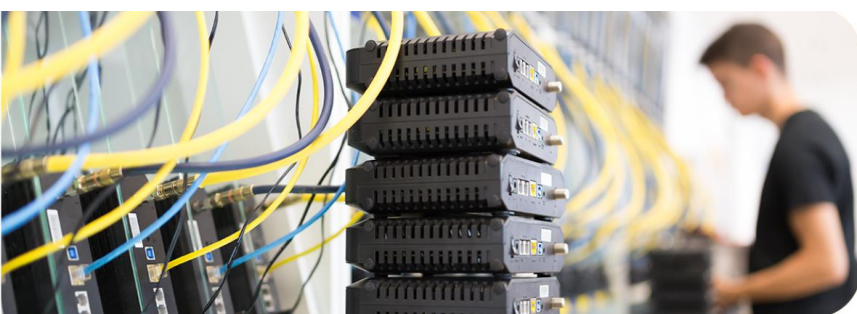


## OEM: Create Value Added Services

- Predictive Maintenance as a Service
- Remote Machine Monitoring and Diagnostics
- Data Analytics and Machine Optimization Services
- Pay-per-Use Business Model

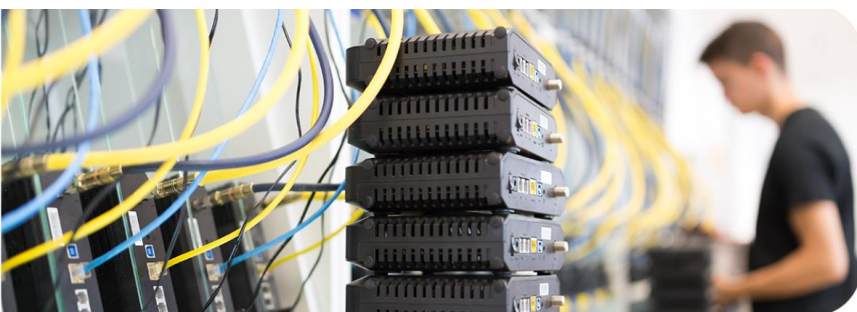
## Manufacturer: Improve Efficiency

- Predictive Maintenance to reduce downtime
- Energy Optimization (WAGES)
- Quality Control and Real-time Analytics (Camera)



# Predictive Maintenance Application

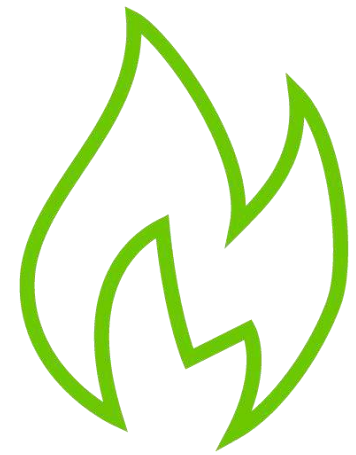
# 2



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# Evolution of Maintenance Applications



## Reactive

Wait until it breaks



## Preventative

Maintain it on regular intervals



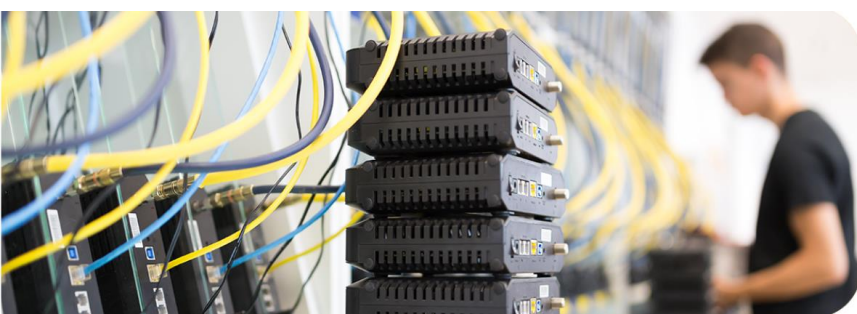
## Predictive

Threshold Alarms  
Statistical Analysis  
Machine Learning  
Physics Based



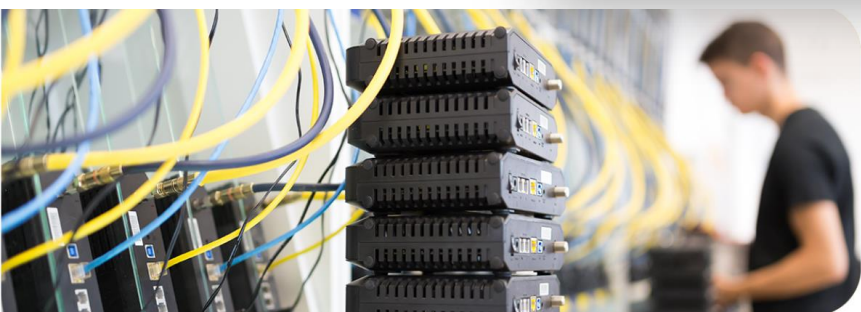
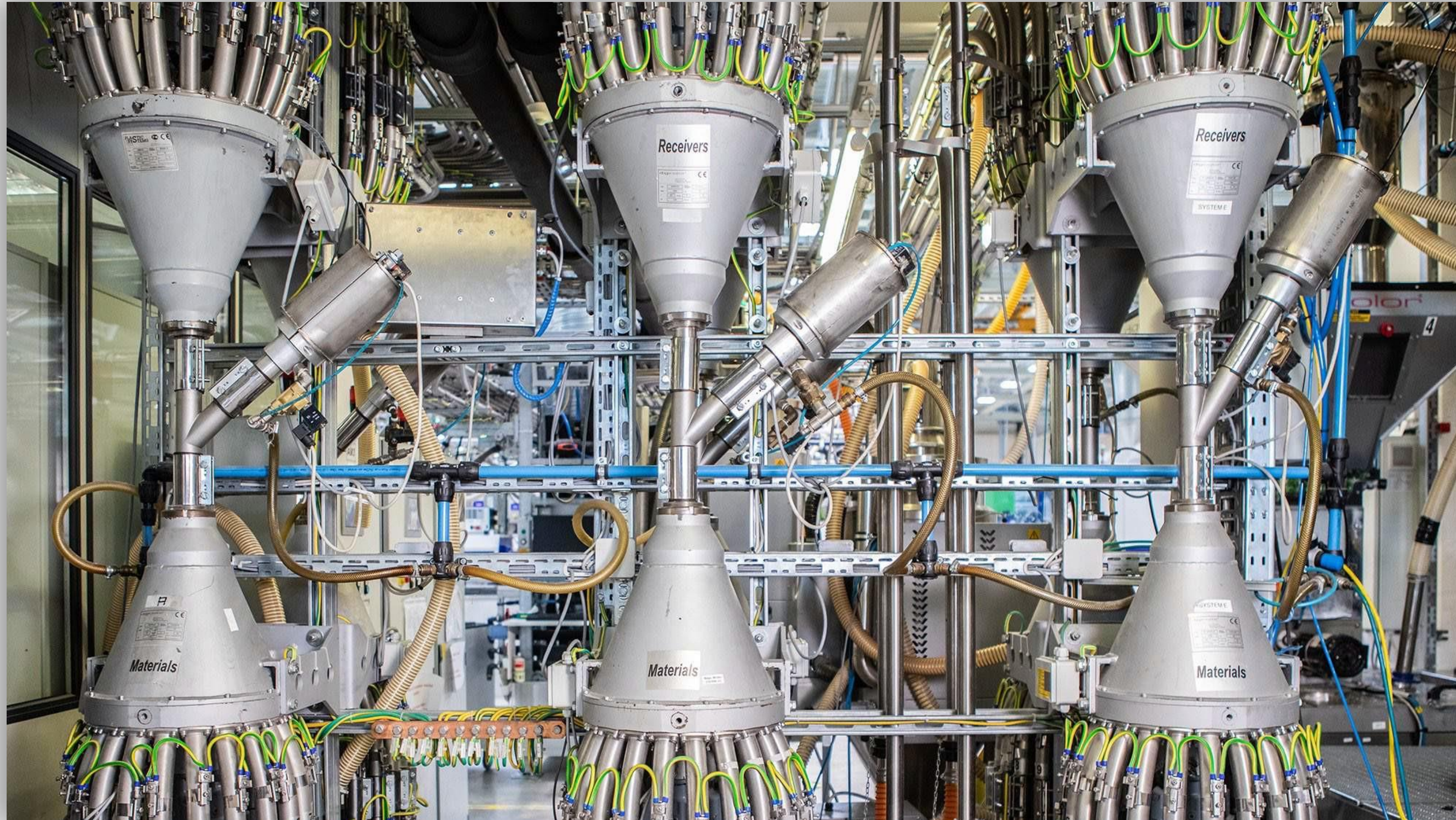
## Prescriptive

Automatically determine how to plan/prepare for failures





# What is this?



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# Application: Predictive Filter Maintenance

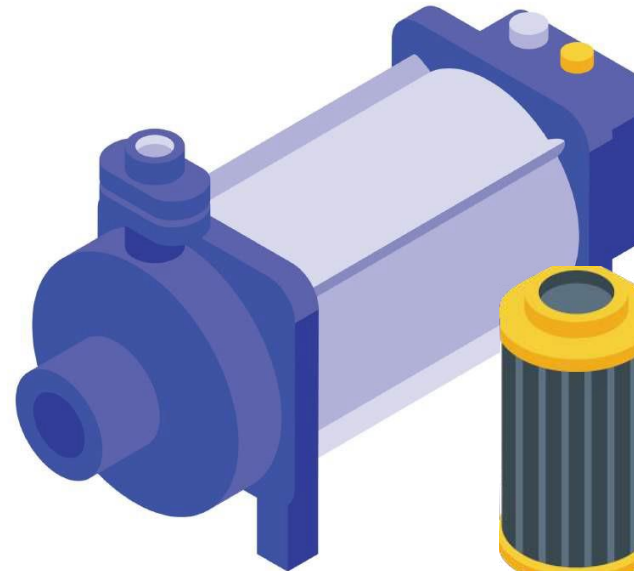
Plastic Transport System for Injection Molding:

1



Plastic Bins

2



Vacuum Pump

3

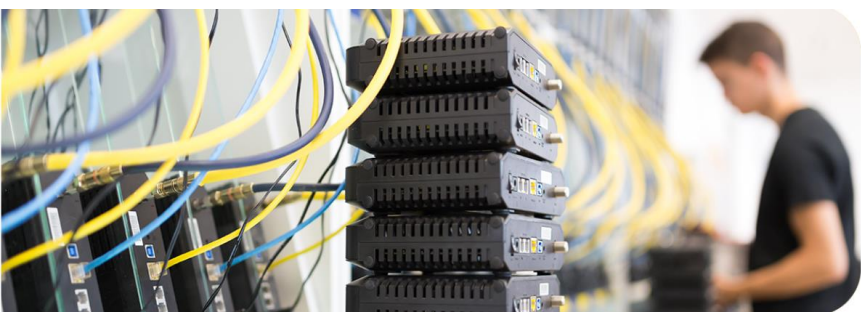


Injection Molding Machines

The Problem:

The vacuum pump filters must be cleaned regularly, but it is labor and time intensive.

If cleaned too soon, it is a waste of resources. If cleaned too late, production is affected.



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# Key Required Outcomes

1



Determine if and when pump filters should be cleaned to reduce cost and maximize uptime.

2



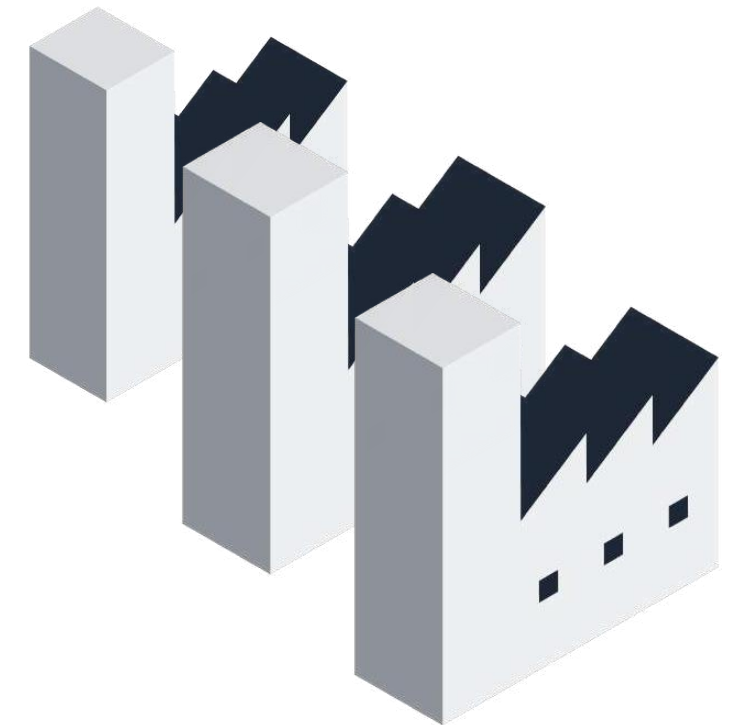
Provide visualization for local operators to see status.

3

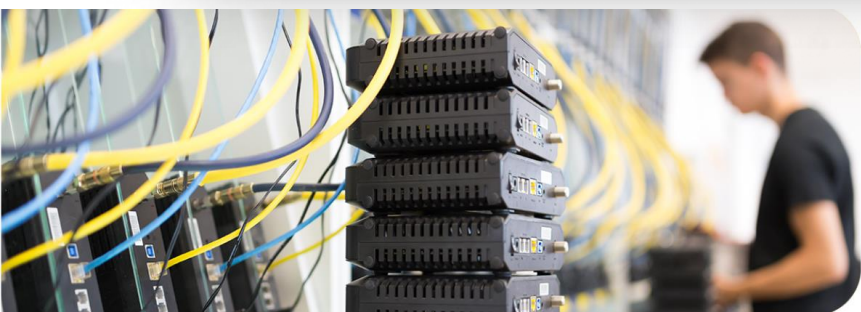


Output an MQTT message from the system to trigger a work order in the ERP system.

4



The application must scale to multiple production sites.



# Outcomes analytics project



Predicts filter performance, triggering a maintenance Work Order for optimum cleaning times, reducing costs, and increasing reliability.

=



Cost reductions and automation.

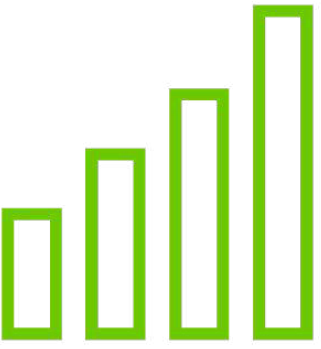


Detects faults in the material distribution system, reducing troubleshooting time by over 50%.

=

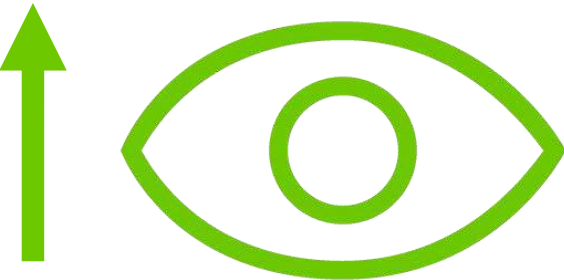
50%

Reduced troubleshooting time.

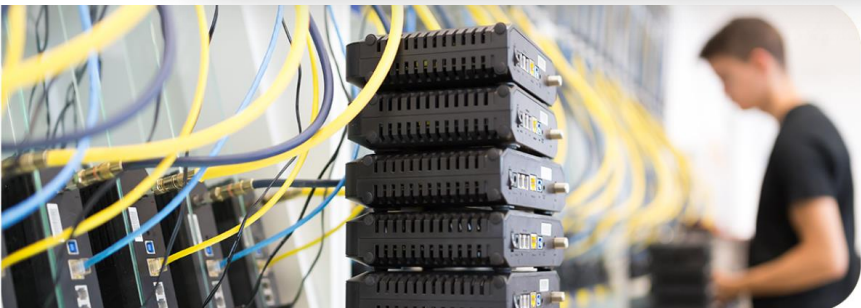


A dashboard displays the data and provides an instant overview of the process quality, system utilization, and capacity.

=



Increased visibility for production staff.



- local
- Dashboard
- App Templates
- Stacks
- Containers**
- Images
- Networks
- Volumes
- Events
- Host

- Users
- Environments
- Registries
- Authentication logs
- Notifications
- Settings

New version available 2.16.2  
Dismiss See what's new

Containers

Search...

Start Stop Kill Restart Pause Resume Remove Add container

Name ↓↑	State ↓↑	Filter	Quick Actions	Stack ↓↑	Image ↓↑	Created ↓↑	IP Address ↓↑	GPUs	Published Ports	Ownership ↓↑
container-manager	running			data	container-manager:latest	2022-02-16 11:55:15	172.20.0.3	none	-	administrators
mqtt_broker	running			data	eclipse-mosquitto:1.6.13	2022-02-16 11:55:14	172.20.0.2	none	1883:1883 9001:9001	administrators
ntp	healthy			data	wagoanalytics/ntp:latest	2022-02-16 11:55:14	172.21.0.2	none	123:123	administrators
portainer	running			-	portainer/portainer:latest	2022-11-19 22:04:16	172.17.0.3	none	8000:8000 9000:9000	administrators
wago_PLC_PRG.oAnomalyDetectio...	running			-	wagoanalytics/omnx_classifier:latest	2022-07-26 12:17:48	172.17.0.4	none	3306:3306 33060:33060	administrators
wago_PLC_PRG.oGrafana.oGeneri...	running			-	wagoanalytics/grafana:latest	2022-07-26 12:17:13	172.17.0.2	none	5000:3000	administrators

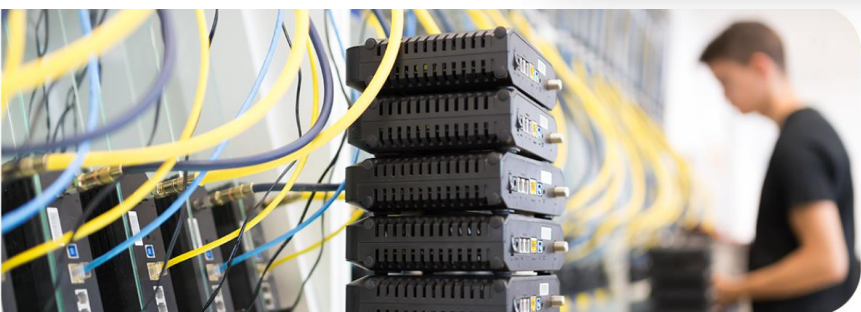
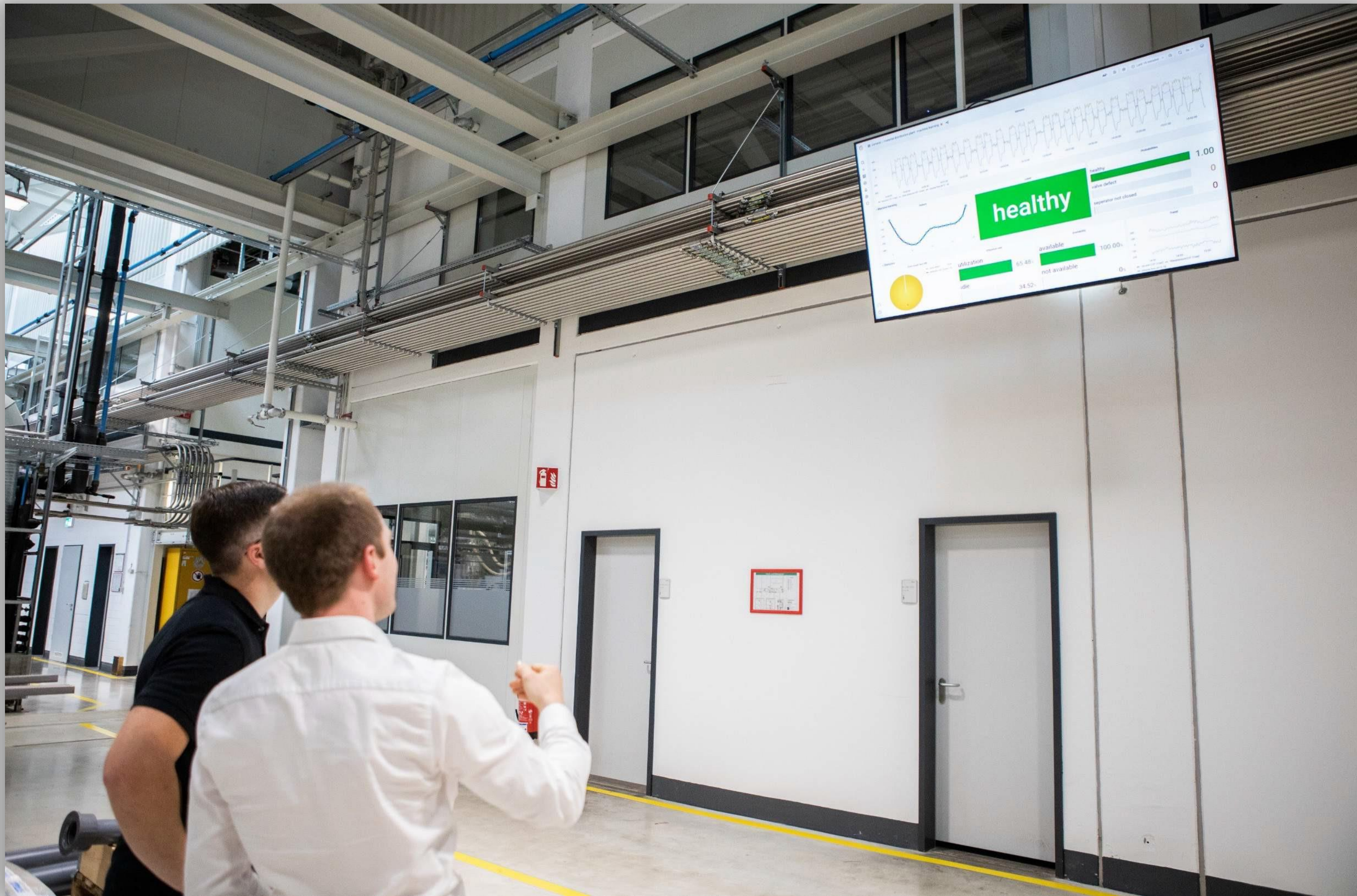
Items per page 10



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# IIOT Protocols

3

# IIoT key technology and trends from multiple industries

**Edge computing:** Processing data closer to the source, rather than in a centralized cloud.

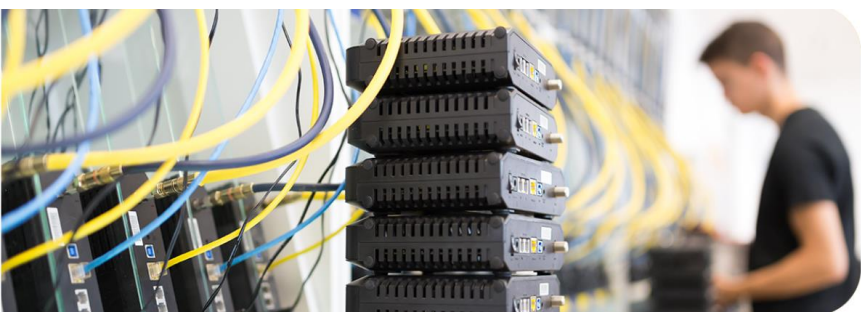
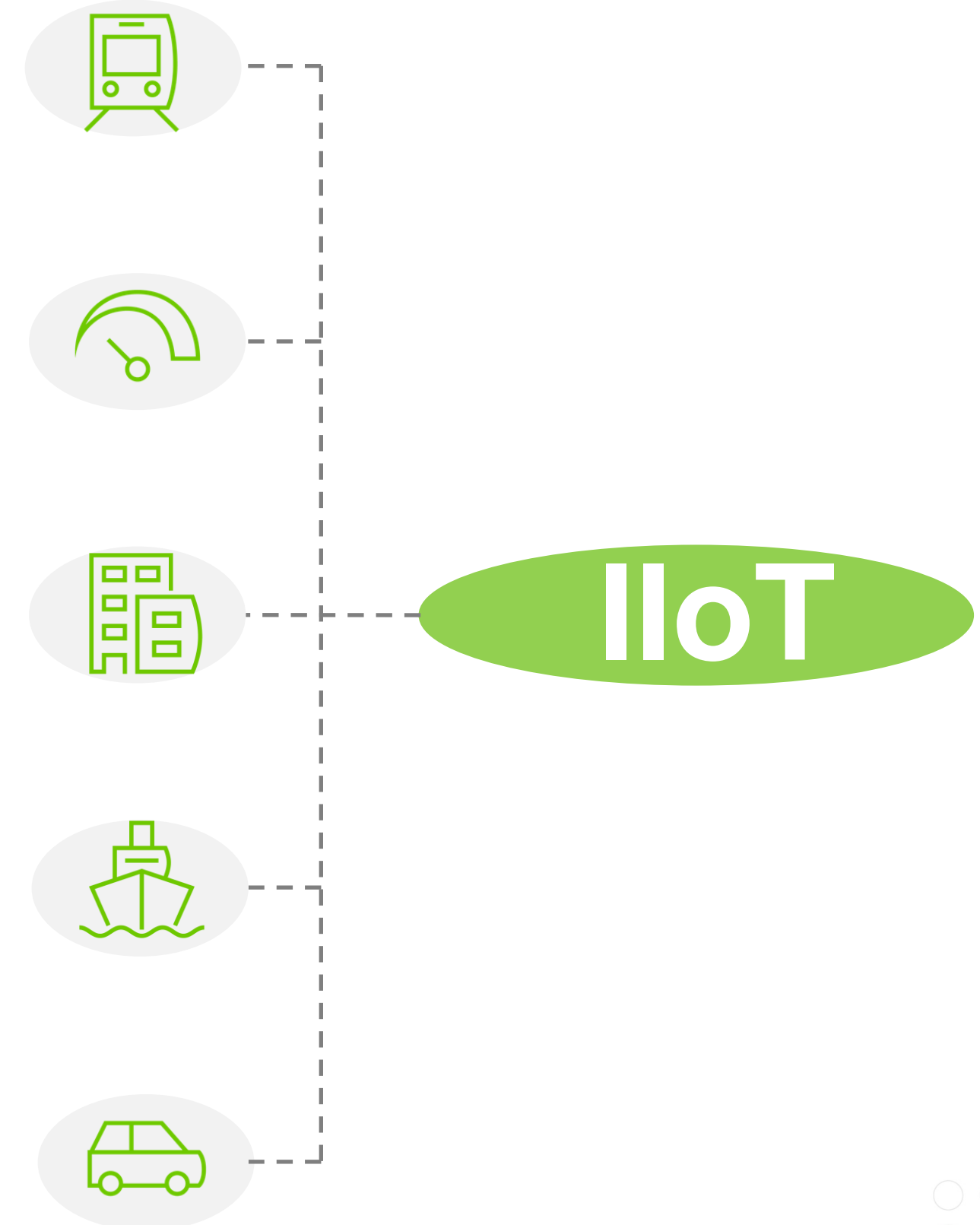
**Artificial Intelligence (AI) and Machine Learning (ML):** Improving data analysis and decision-making in IoT applications. Examples include AI-based Quality Control in production lines (machine vision) and predictive maintenance and diagnostics for various types of production facilities and process industries.

**Security:** Ensuring the security of IoT devices and data, as they increasingly become targets for cyber attacks.

**Interoperability:** Allowing devices from different manufacturers to communicate with each other seamlessly.

**Building Automation:** Automating various tasks in homes and buildings for increased convenience and energy efficiency.

**Low-Power Wireless Sensors:** LoRaWAN (Long Range Wide Area Network), Bluetooth LE (Low Energy), and others for smart building and smart city applications.



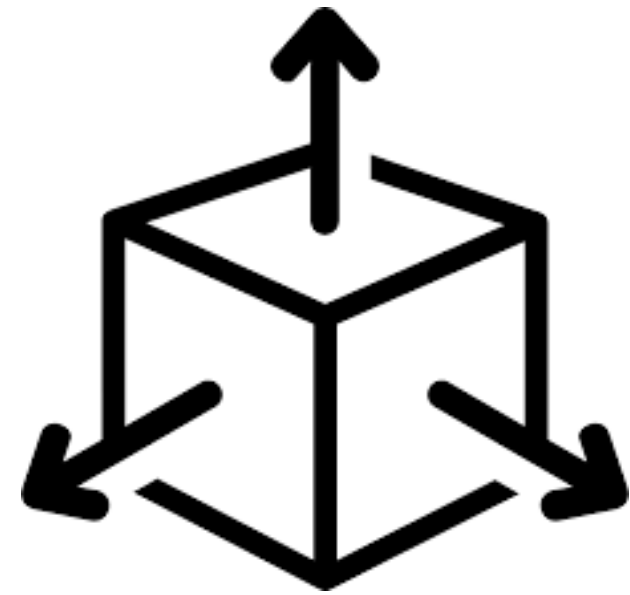
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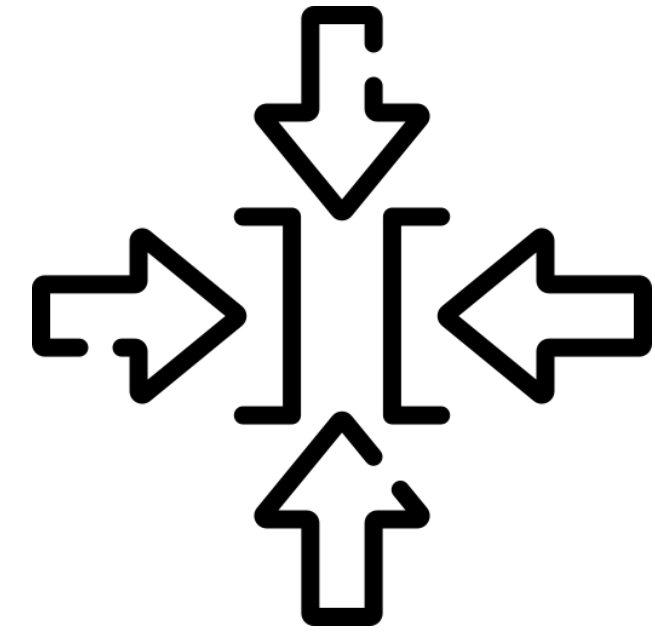
# IloT key elements



Scalability



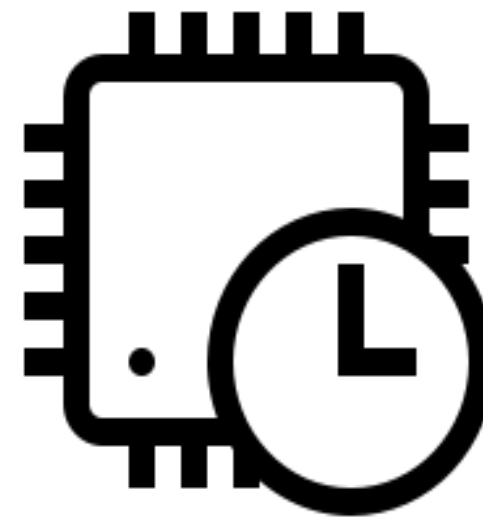
Security



Constrained



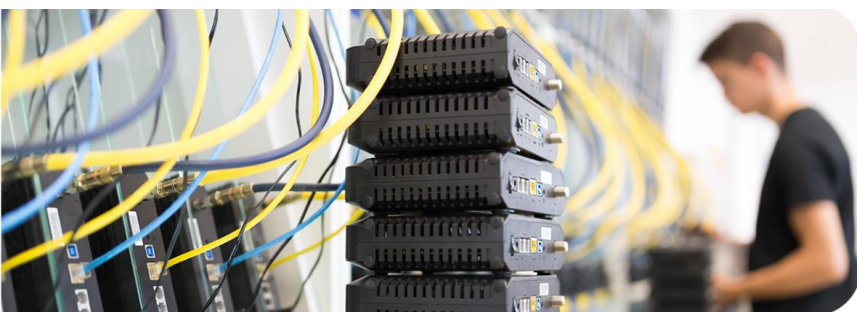
Mobility




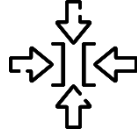
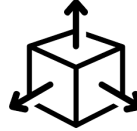


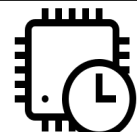
Real time /  
deterministic

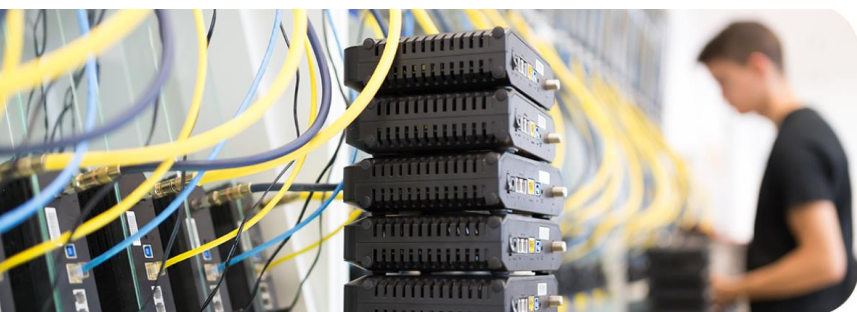


Standardized



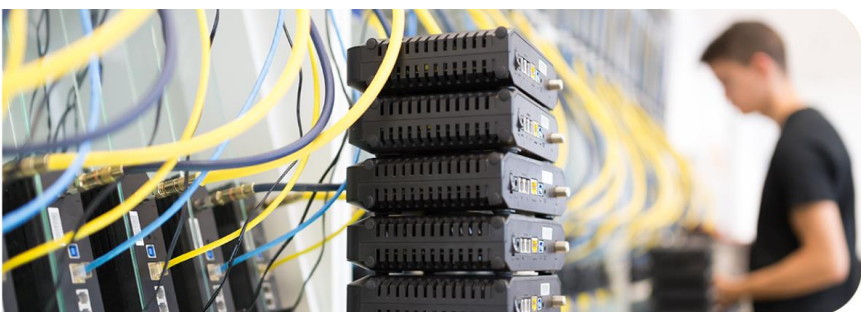
# IloT key communication protocols

	MQTT	REST	OPC UA
Closed Firewalls	Yes	Yes	No
 Encryption	Yes	Yes	Partial
 Low bandwidth & Low latency	Yes	No	Partial
 Ability to scale	Yes	No	Partial
 Standardized / Interoperable data format	No	No	Yes
 Data compression	Yes	No	No
 Real Time / TSN	No	No	Yes
QoS	Yes	No	Partial



# MQTT

# 4

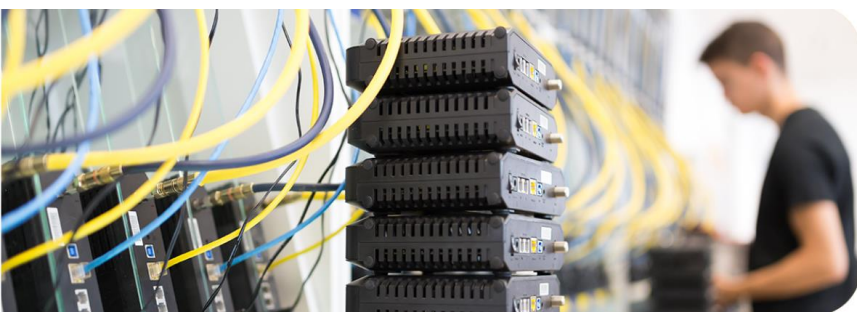
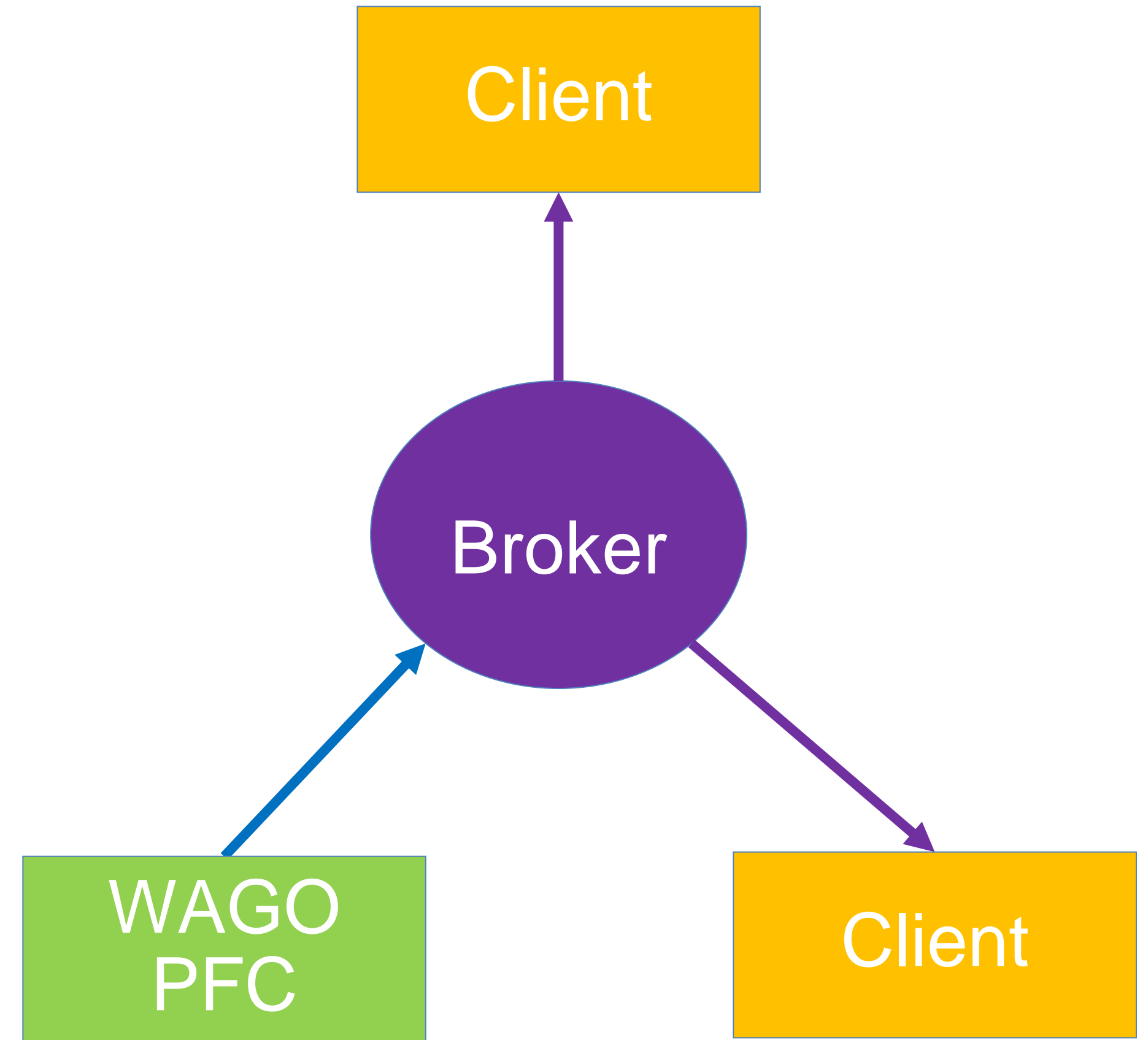


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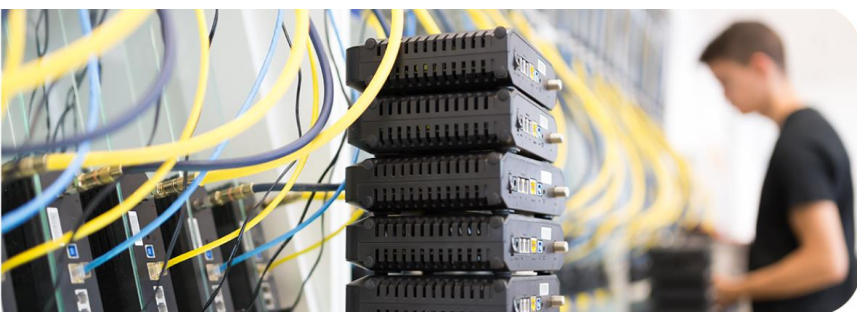
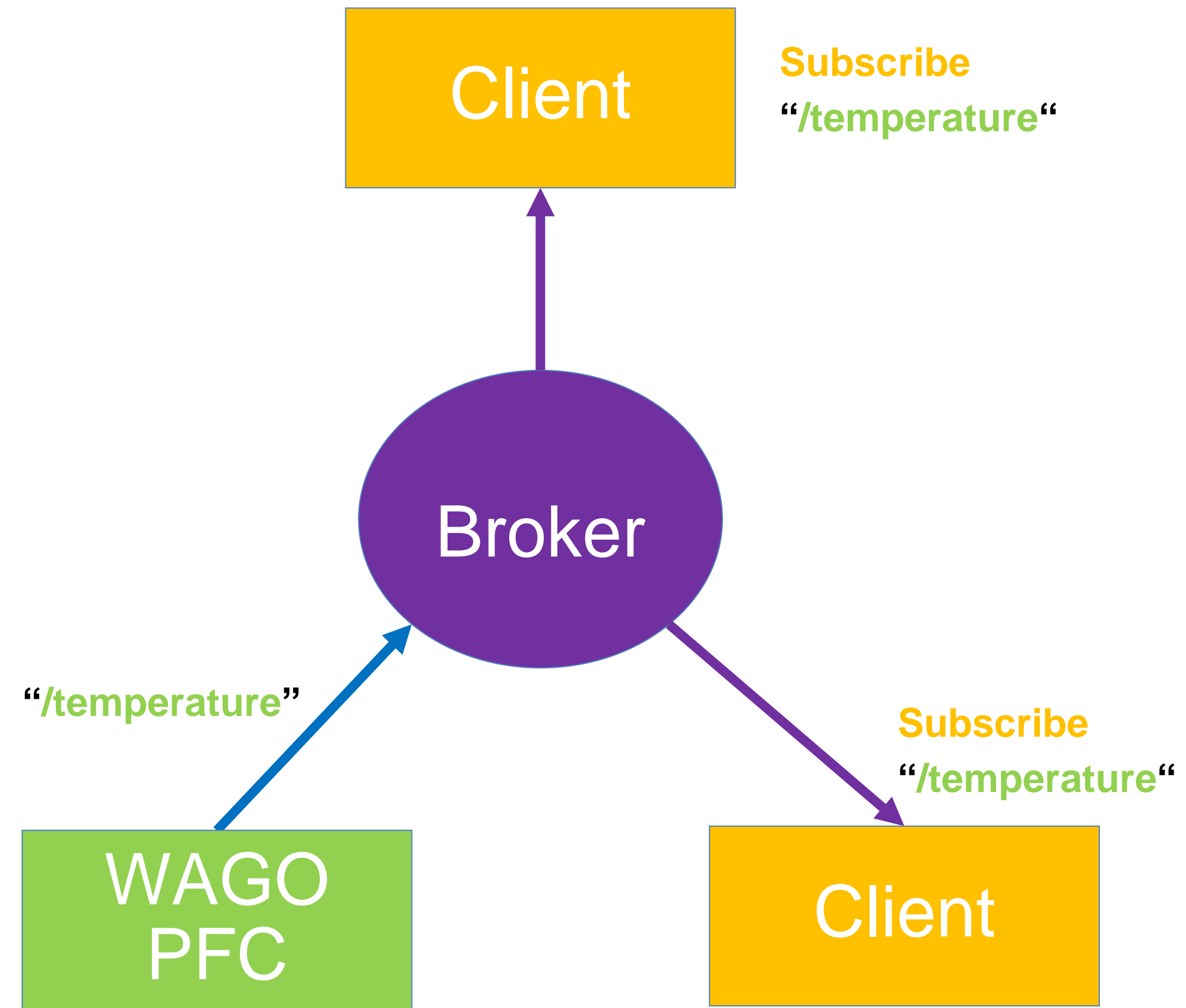
# IoT key technology and trends from multiple industries

- Topic
- Payload
- State management
- Quality of Service (QoS)
- Security



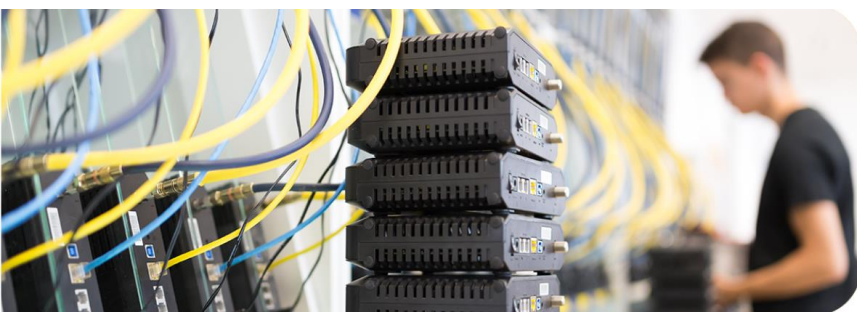
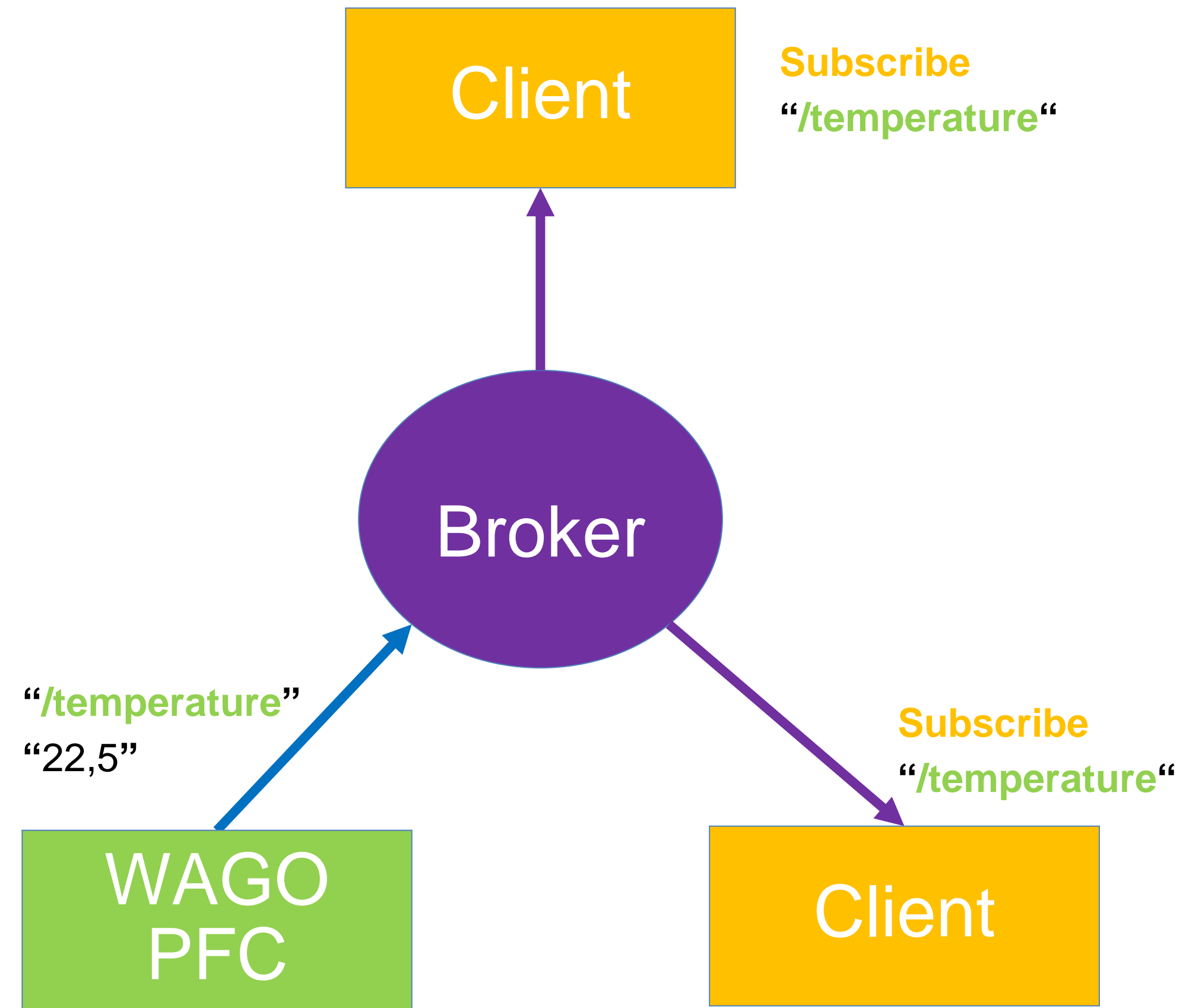
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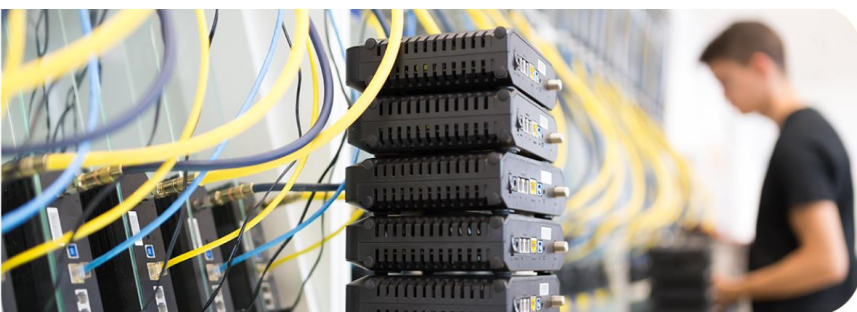
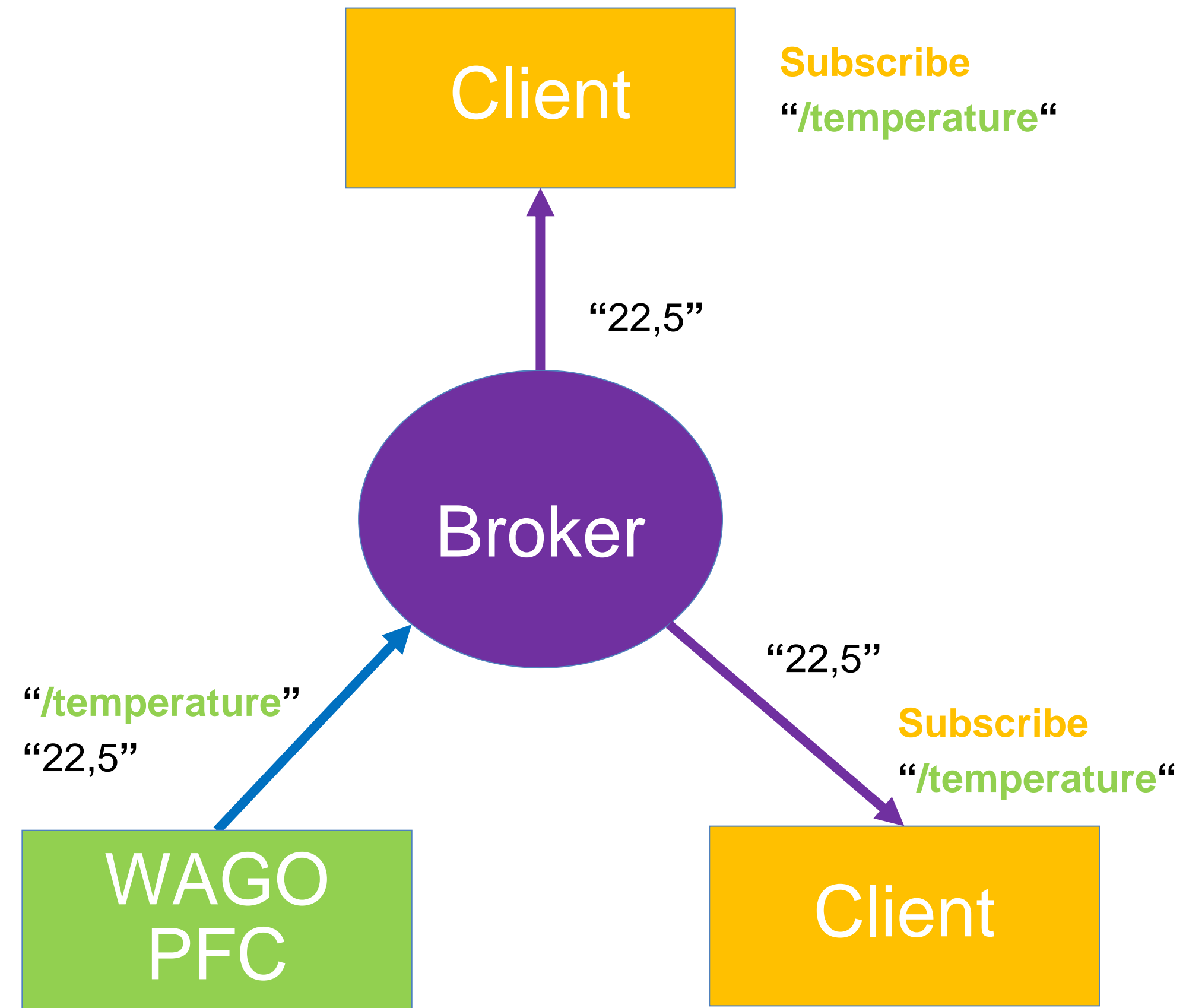
# IoT key technology and trends from multiple industries

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- **Payload**
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# IoT key technology and trends from multiple industries

- Topic
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- Quality of Service (QoS)
- Security



# MQTT

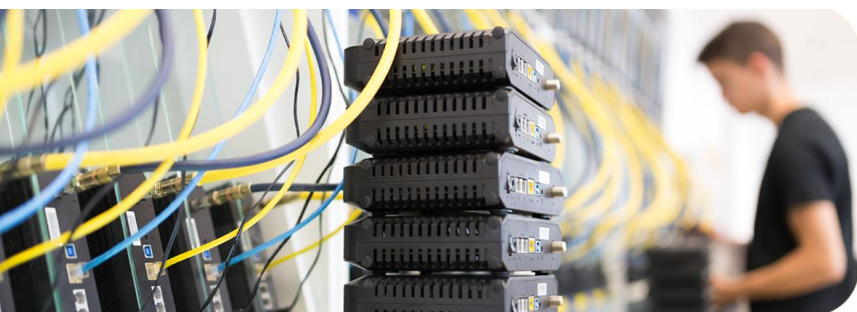
- topic
- payload
- **State management**
- Quality of Service (QoS)
- Security

MQTT-Packet:

## PUBLISH



contains:	Example
packetId (always 0 for qos 0)	4314
topicName	"topic/1"
qos	1
retainFlag	false
payload	"temperature:32.5"
dupFlag	false

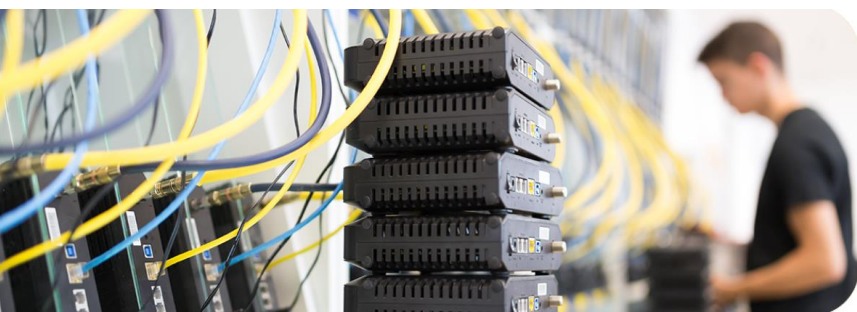
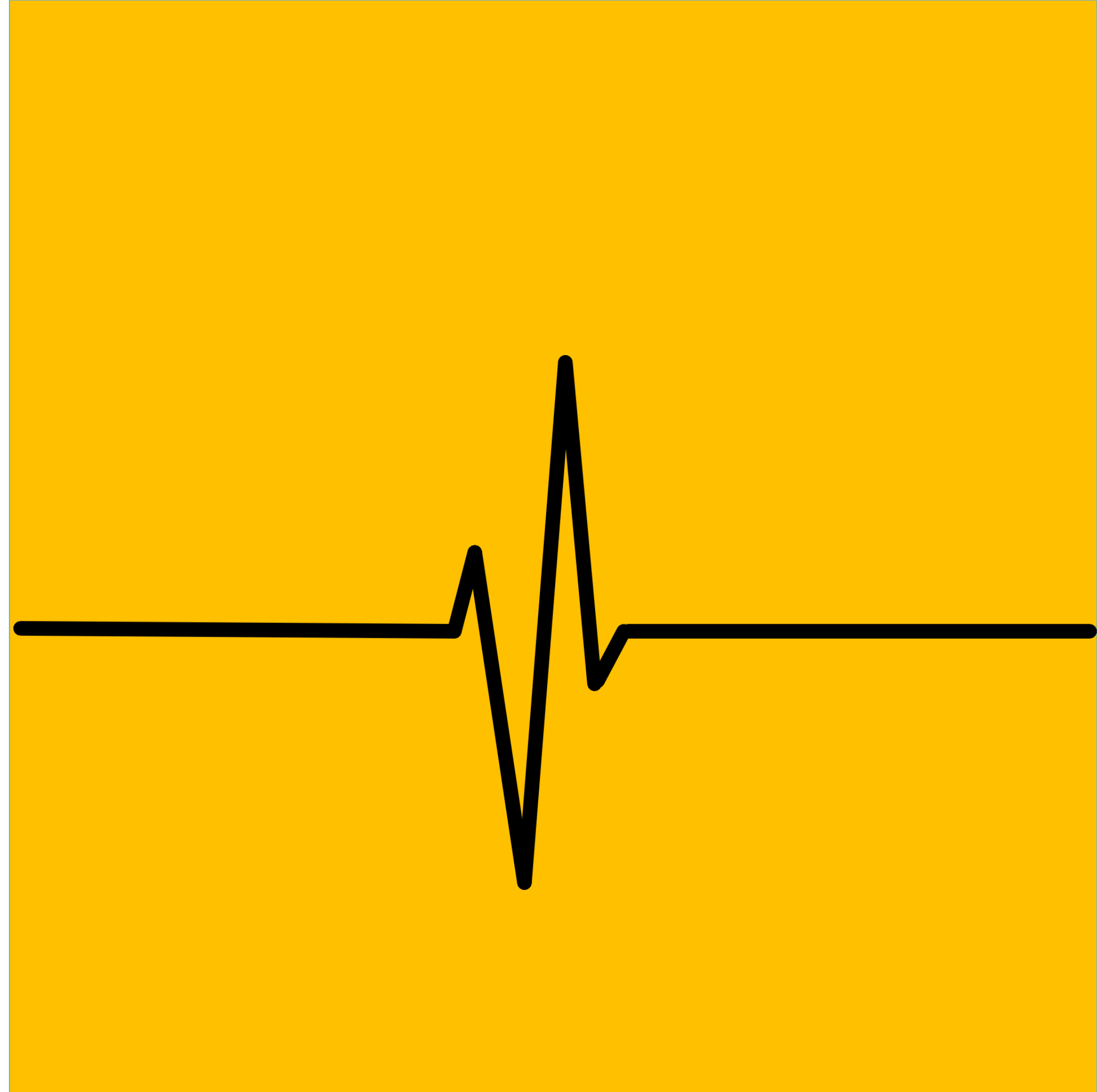




# MQTT

## State management

- The **broker** has a mechanism that sends a heartbeat based on the "keep alive time".



# MQTT

## State management

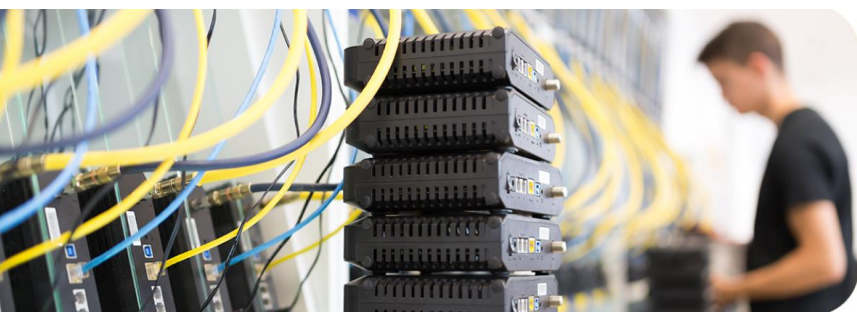
- The **broker** has a mechanism that sends a heartbeat based on the "**keep alive time**".
- "If not answered, the **broker** will send a **last will & testament (LWT)** message to all **subscribed** clients."

MQTT-Packet:

## CONNECT



contains:	Example
clientId	"client-1"
cleanSession	true
username (optional)	"hans"
password (optional)	"letmein"
lastWillTopic (optional)	"/hans/will"
lastWillQos (optional)	2
lastWillMessage (optional)	"unexpected exit"
lastWillRetain (optional)	false
keepAlive	60



# MQTT

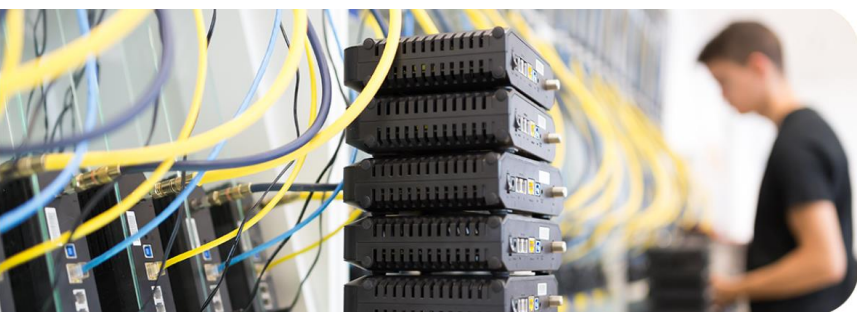
- Topic
- Payload
- State management
- **Quality of Service (QoS)**
- Security

MQTT-Packet:

## PUBLISH



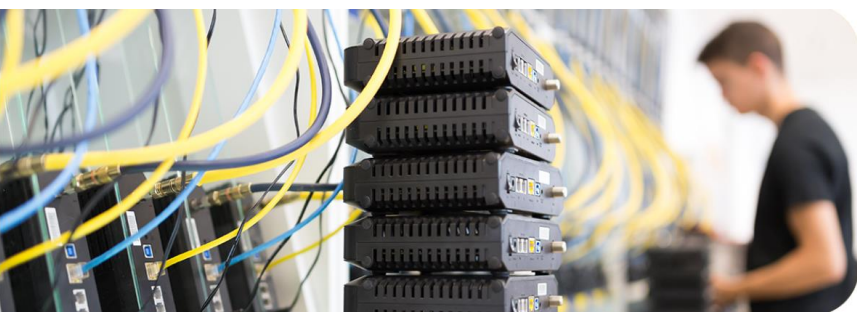
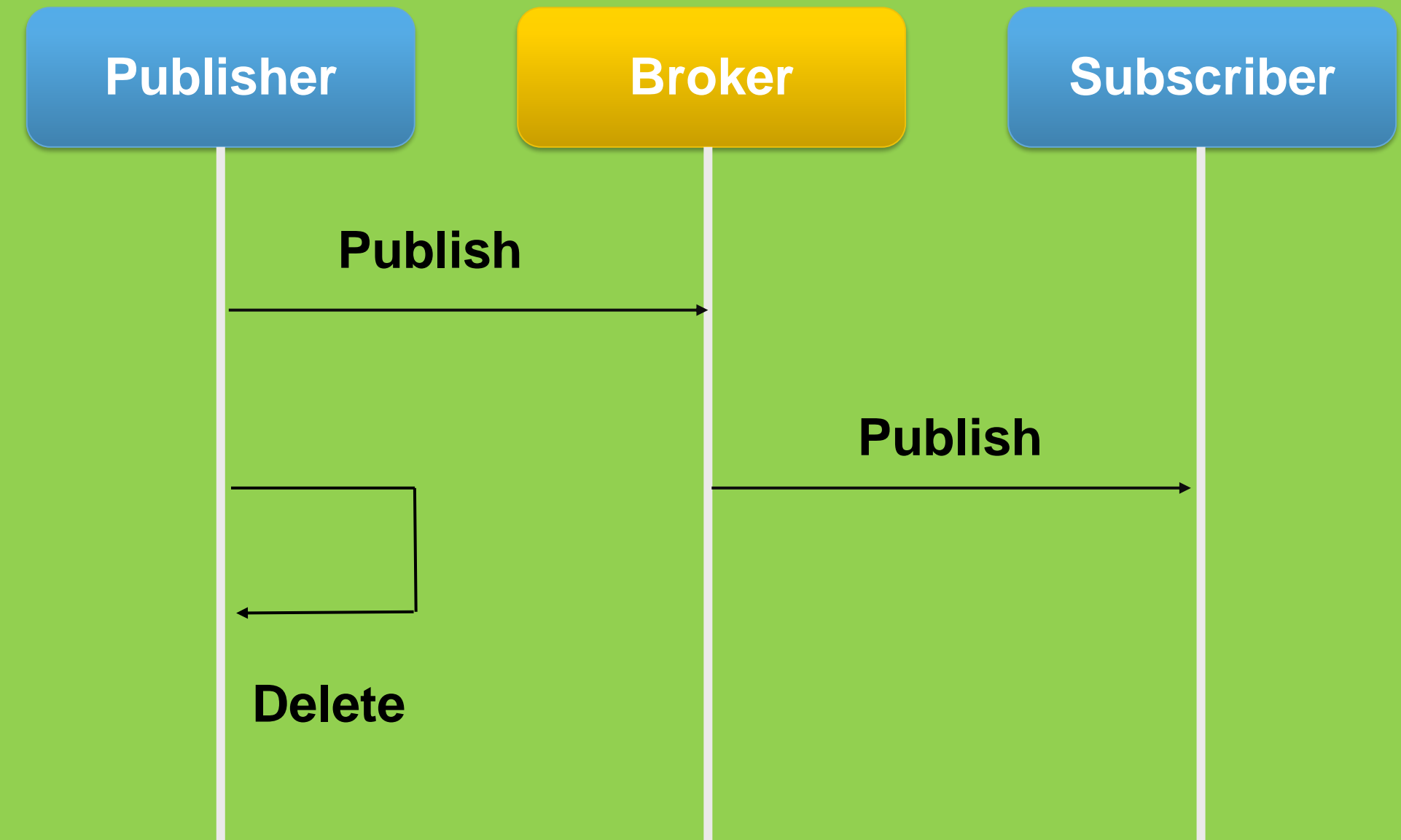
contains:	Example
packetId (always 0 for qos 0)	4314
topicName	"topic/1"
qos	1
retainFlag	false
payload	"temperature:32.5"
dupFlag	false



# MQTT

QoS 0 (Quality of Service)

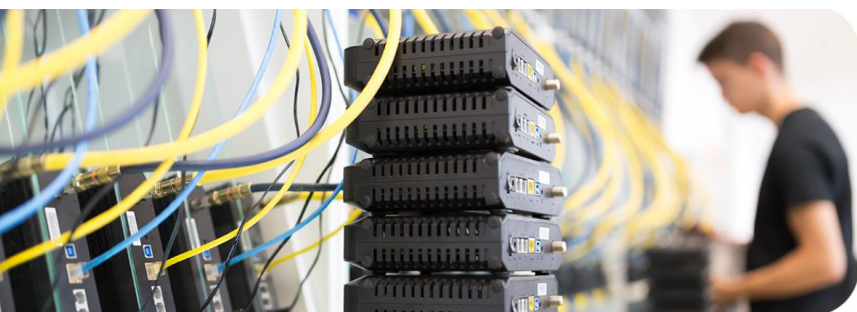
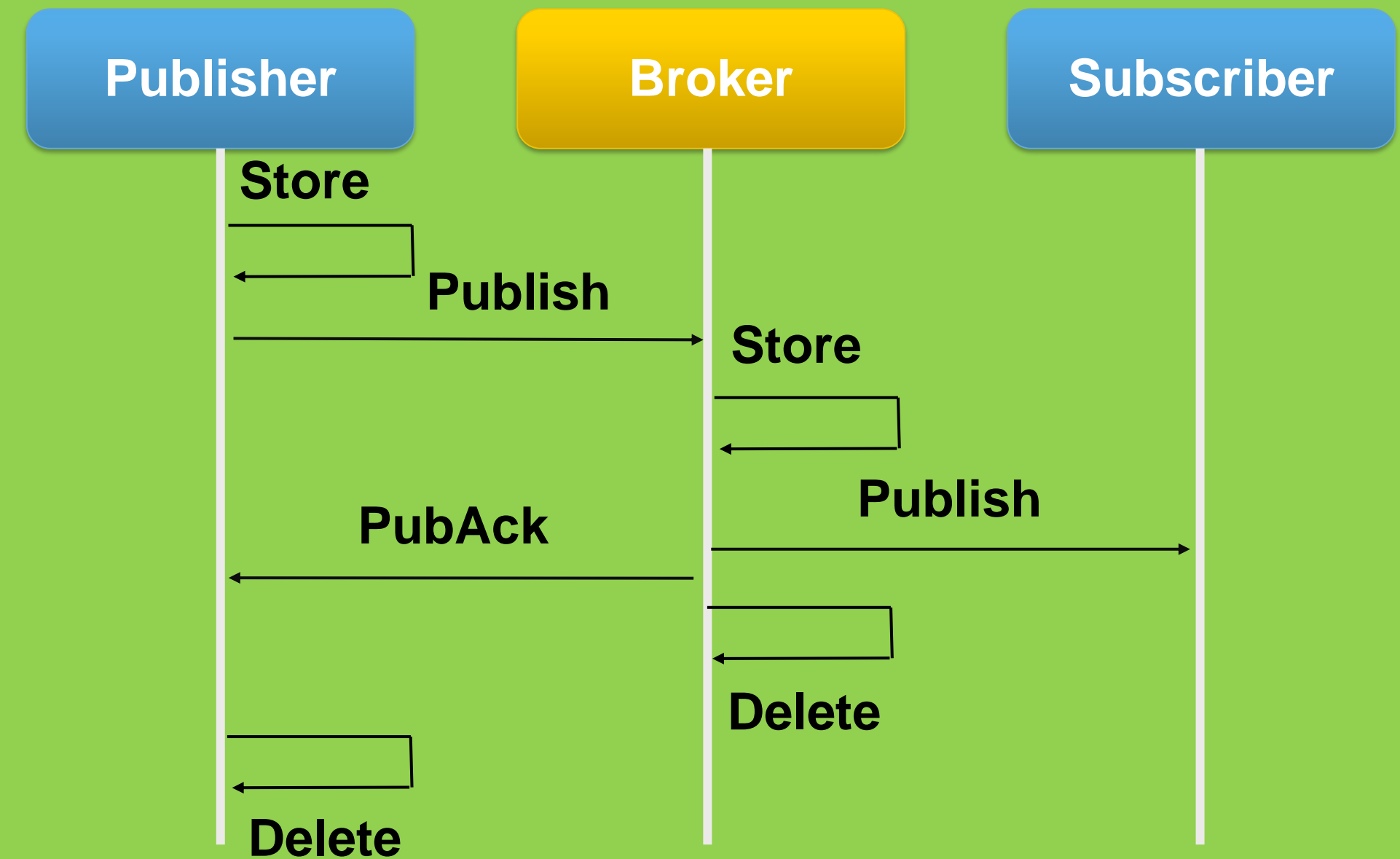
- At most once ► Fire and forget



# MQTT

QoS 1 (Quality of Service)

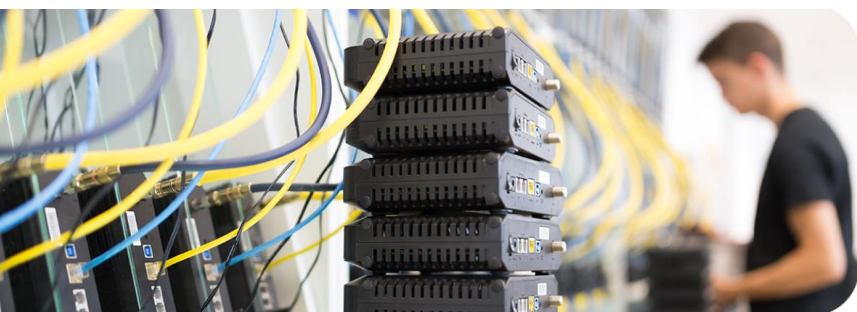
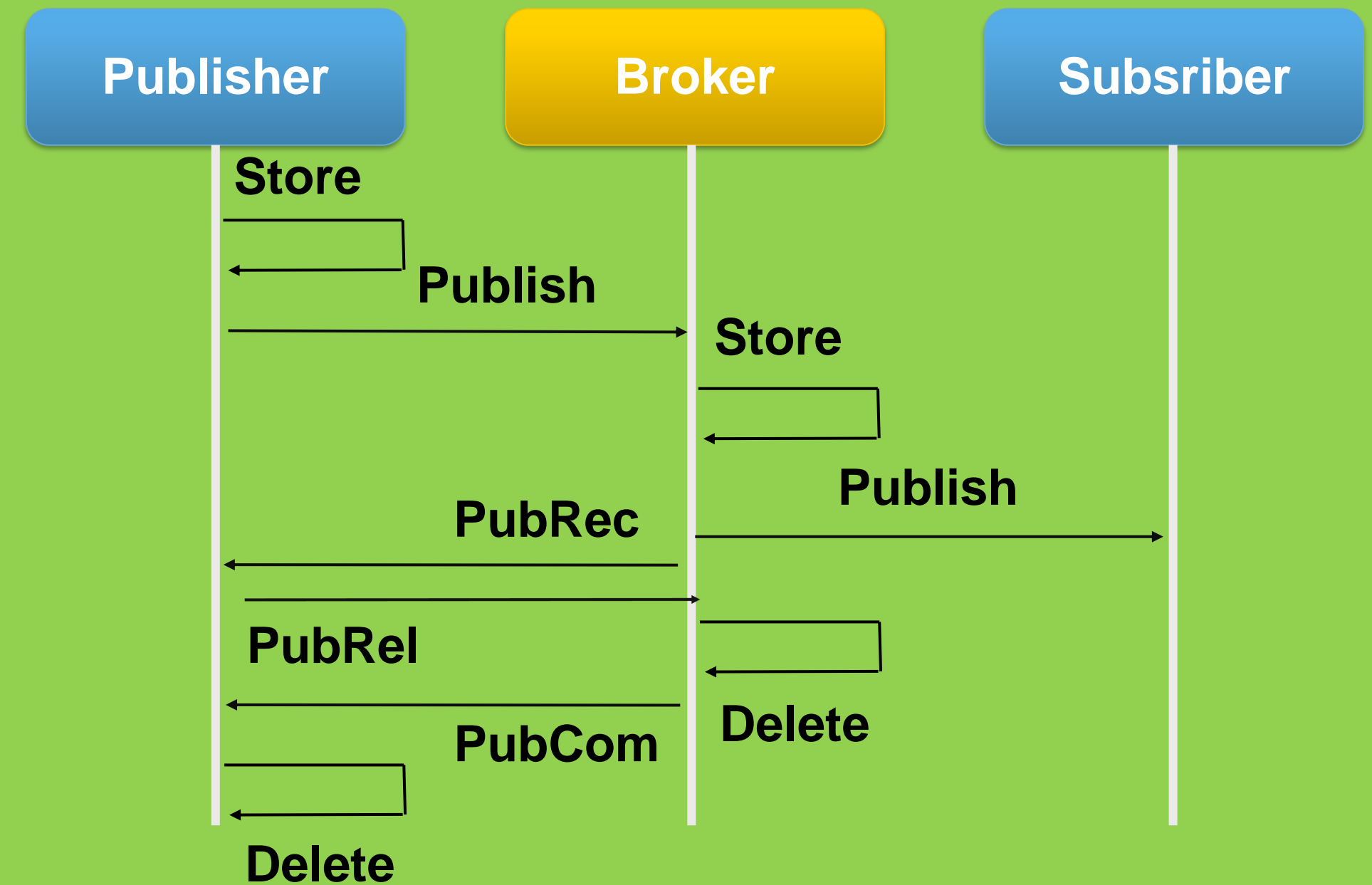
- At least once ► Store function & confirmation (PubAck).



# MQTT

QoS 2 (Quality of Service)

- Exactly one ► every message will be received once by 4 handshakes



# MQTT

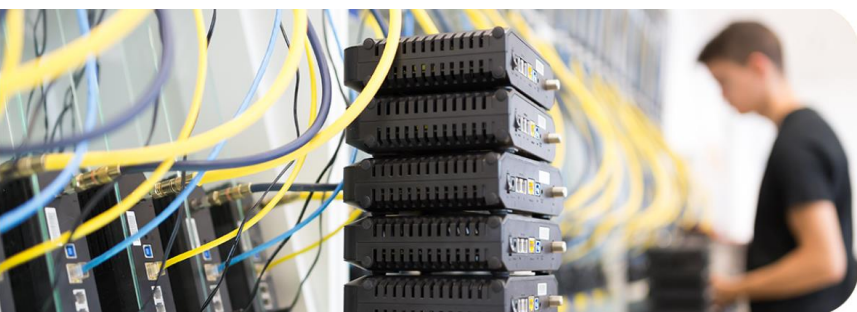
- topic
- payload
- State management
- Quality of Service (QoS)
- **Security**

MQTT-Packet:

## PUBLISH



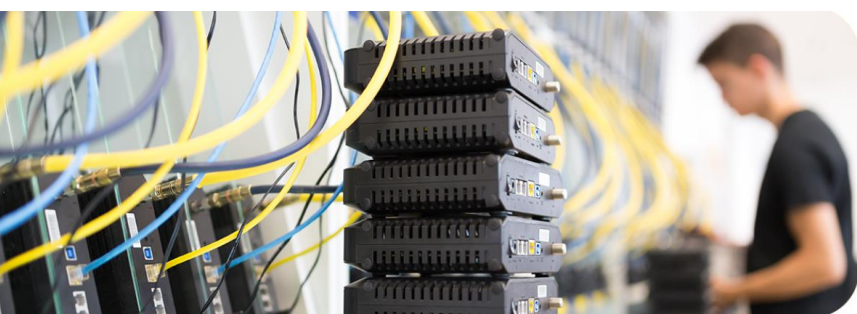
contains:	Example
packetId (always 0 for qos 0)	4314
topicName	"topic/1"
qos	1
retainFlag	false
payload	"temperature:32.5"
dupFlag	false



# MQTT

Security

- Networklayer
  - VPN
  - Firewalls



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**WAGO**

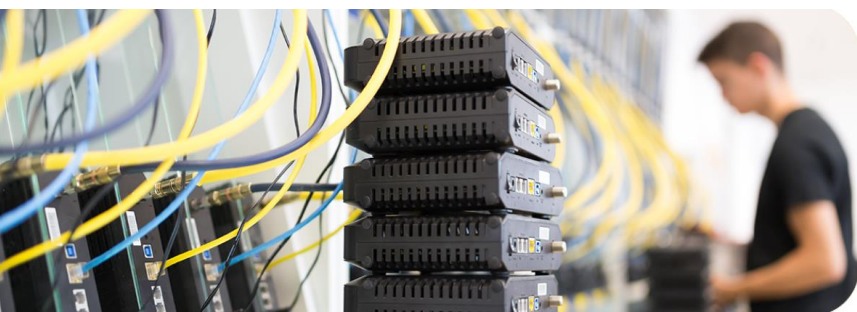
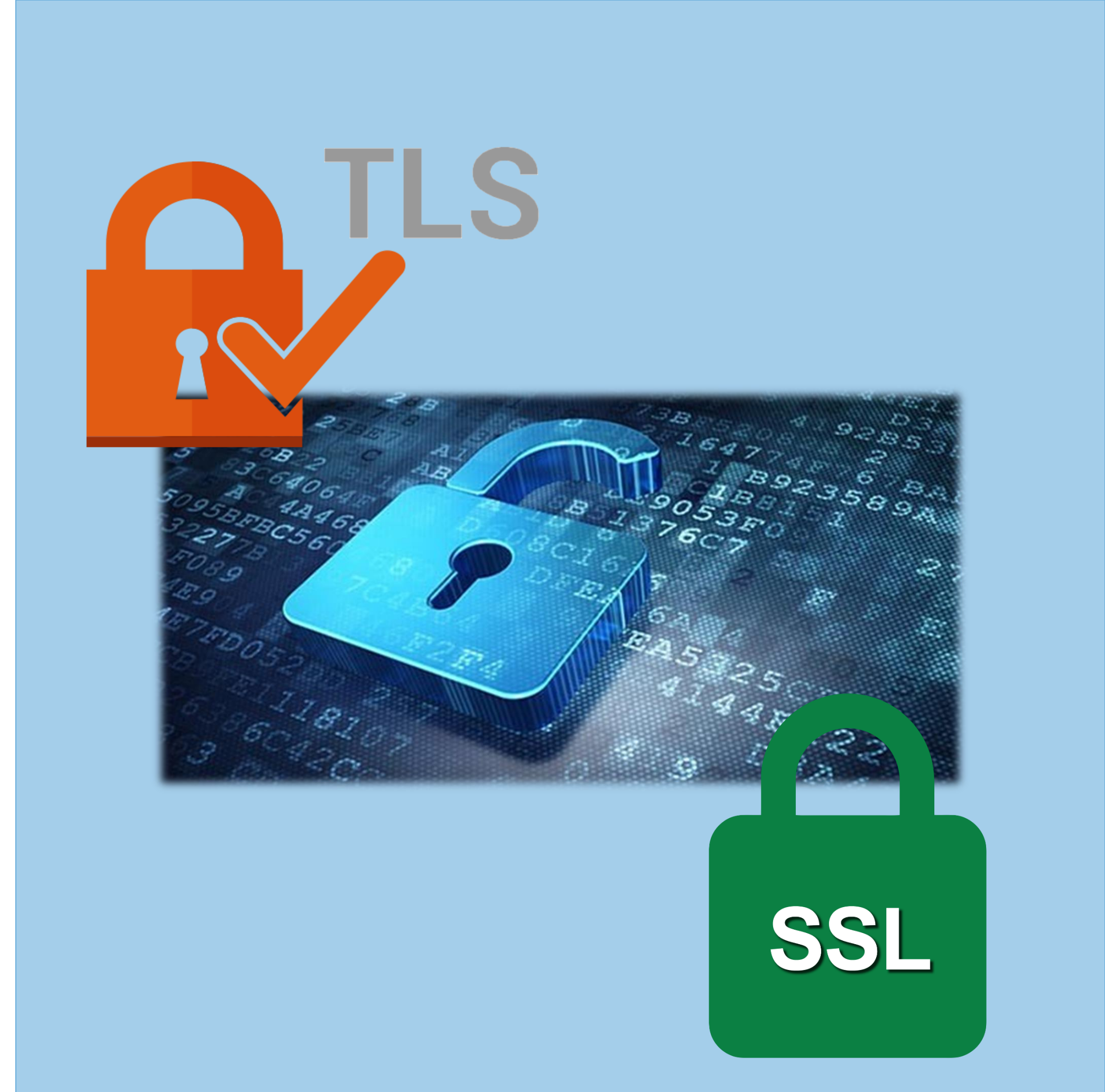




# MQTT

Security

- Networklayer
- Transportlayer
  - TLS / SSL



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**WAGO**



# MQTT

## Security

- Networklayer
- Transportlayer
  - TLS / SSL



```
13 24.637425 192.168.2.152 192.168.2.216 MQTT
<
> Frame 13: 157 bytes on wire (1256 bits) 157 bytes captured (1256 bits)
0000 00 30 de 43 c5 2d b8 27 eb 11 3e 7a 08 00 45 00  ·0·C·-·' ·>z·E·
0010 00 8f 42 58 40 00 40 06 71 50 c0 a8 02 98 c0 a8  ··BX@·@· qP·····
0020 02 d8 07 5b bd 52 c6 73 41 53 28 80 f3 1e 80 18  ···[·R·s AS(·····
0030 00 e3 87 42 00 00 01 01 08 0a 25 31 73 19 00 00  ···B···· ·%1s···
0040 41 d2 30 59 00 2e 77 61 67 6f 2f 70 66 63 2f 63  A·0Y·.wa go/pfc/c
0050 6c 6f 75 64 63 6f 6e 6e 65 63 74 69 76 69 74 79  loudconn ectivity
0060 2f 65 78 61 6d 70 6c 65 2f 6d 71 74 74 70 75 62  /example /mqttpub
0070 6c 69 73 68 7b 7d 7b 22 54 61 6e 6b 5f 31 22 3a  lish{}{" Tank_1":
0080 38 30 7d 7b 22 54 61 6e 6b 5f 32 22 3a 31 30 7d  80}{"Tan k_2":10}
0090 7b 22 54 61 6e 6b 5f 33 22 3a 31 30 7d {"Tank_3 ":10}
```

MQTT message **without** encryption.

# MQTT

## Security

- Networklayer
- Transportlayer
  - TLS / SSL



No.	Time	Source	Destination	Protocol
1	0.000000	192.168.2.77	192.168.2.150	TLSv1.2

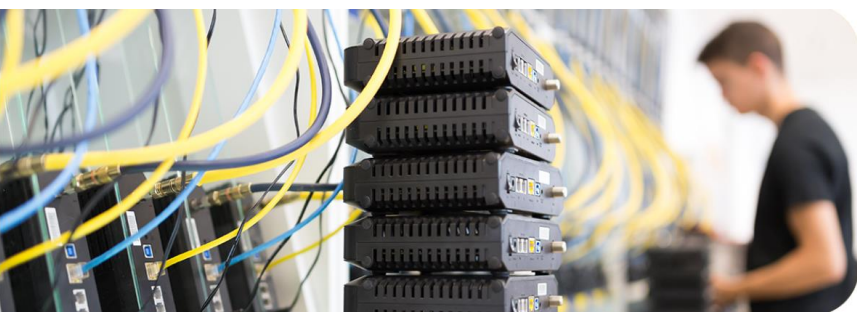
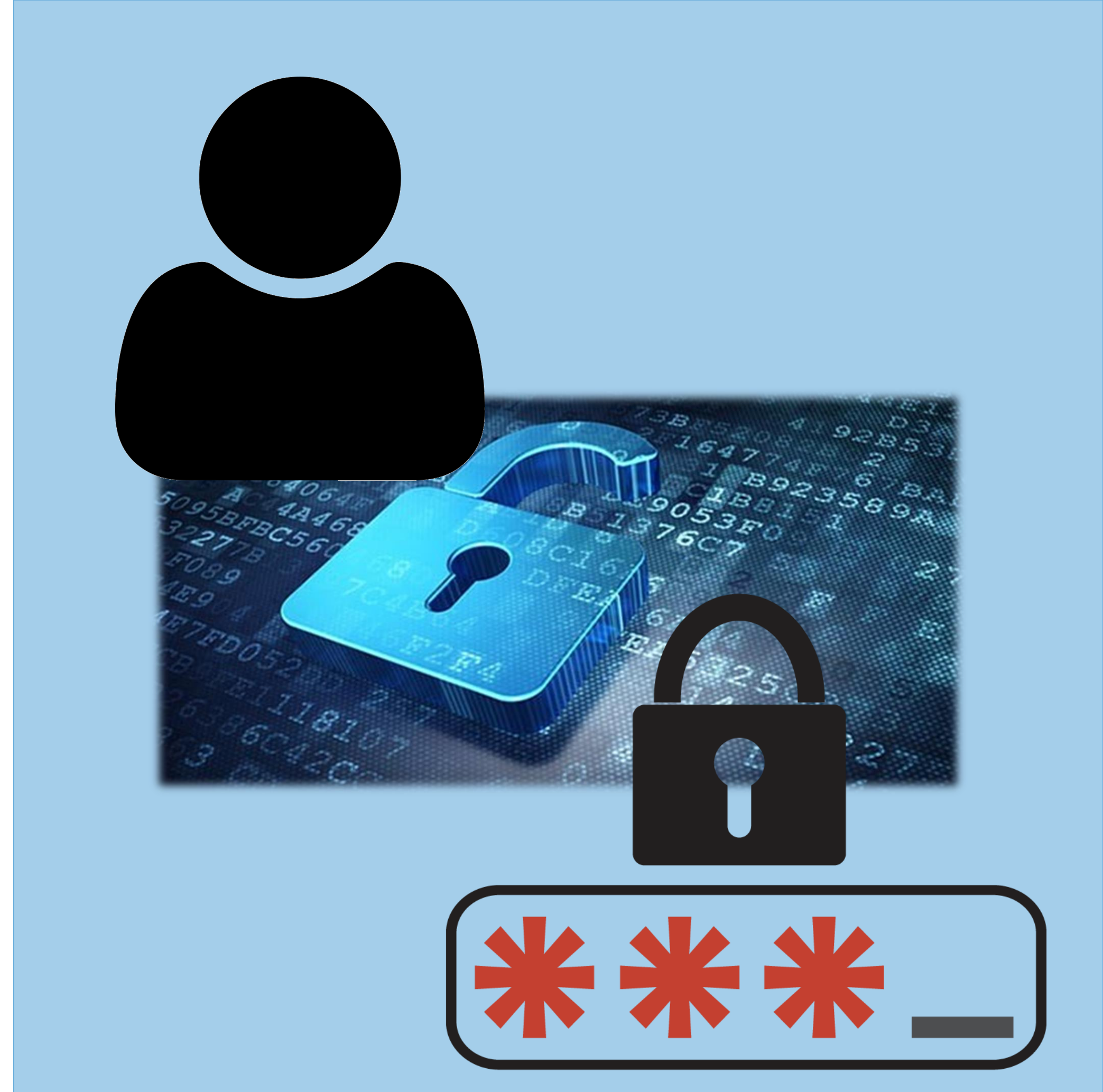
0000	b8 27 eb 9a 46 c4 00 30	de 43 06 08 08 00 45 00	·'·F·0·C···E·
0010	00 ae 17 62 40 00 40 06	9c b4 c0 a8 02 4d c0 a8	···b@·@· ····M·
0020	02 96 9b ee 22 b3 ff bb	4c b6 cd 6c a6 42 80 18	····"·L·1·E·
0030	02 50 00 4b 00 00 01 01	08 0a 02 fc 16 bf 5a 7d	·P·K·····Z}
0040	fb 02 17 03 03 00 75 8c	32 5a 6b 5d fd b3 d2 a7	·····u· 2Zk]····
0050	ae 48 d0 42 b1 b8 11 b6	d1 56 94 89 79 ae 47 08	·H·B·····V·y·G·
0060	8b 49 18 49 61 8a b8 de	46 63 7e 5b 36 8b 52 18	·I·Ia·····Fc~[6·R·
0070	03 19 7f 3f 29 e8 b3 a0	a1 b0 c2 10 5c 7d 48 38	···?)·····\}H8
0080	23 ec 85 83 b6 9d 27 d8	29 7f ed 19 02 5e b1 1c	#·····'·)····^·
0090	d7 ce c4 53 66 f4 94 43	e9 cf 2b ab dd 1c a5 99	···Sf·C ·+····
00a0	7a 75 ff 5f d0 99 8e de	23 55 1e f2 aa 9e 70 a2	zu·_·····#U····p·
00b0	05 21 9b ee fc 7d a4 7f	d9 d9 51 40	·l·····)·····0@

MQTT message **with** encryption.

# MQTT

## Security

- Networklayer
- Transportlayer
- **Applicationlayer**
  - Username
  - Password





- Navigation
- Information
- PLC Runtime
- Networking
- Firewall
- Clock
- Administration
- Package Server
- Mass Storage
- Software Uploads
- Ports and Services
- Cloud Connectivity**
- SNMP
- Diagnostic
- OpenVPN / IPsec
- Security
- Legal Information

### Configuration of Cloud Connectivity

Changes will take effect after next reboot.

Software version	
1.3.2	

Status	
Service operation:	running
Data from PLC runtime:	0 messages
Cloud connection:	connected
Heartbeat:	10 seconds
Cache fill level (QoS 1 and 2):	0.00 % (0 messages)

Settings	
Service enabled:	<input checked="" type="checkbox"/>
Cloud platform:	MQTT AnyCloud
Hostname:	192.168.0.66
Client ID:	PFC100
Clean session:	<input type="checkbox"/>
TLS:	<input type="checkbox"/>
Port:	1883
CA file:	
User:	admin
Password:	****
Certification file:	

Status	
WBM	<input type="checkbox"/>
Local Time	21:53
Local Date	28.04.2020
PLC Switch	RUN
LEDs	SYS <input checked="" type="checkbox"/> RUN IO <input checked="" type="checkbox"/> MS NS <input type="checkbox"/> USR



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