

Edwin van Rensch



## **Hotraco** Bedrijfsprofiel





















Geconditioneerde bewaar technologiën



Glastuinbouw automatisering



Innovatieve, intelligente oplossingen



Luchtbehandeling en process technologie



Gebouwen automatisering



Schakelpanelen & hoog voltage distributie panelen



### Hotraco Kern competentie

Meet- en Regeltechnieken











# **Hotraco** Kern competentie

Complete schakelkasten















#### **EMC** Verantwoordelijkheden

- ➤ Hoe ga je als leverancier met EMC om als er bij de klant geen bewustwording is?
- ➤ De klant extra EMC maatregelingen niet wil betalen?
- Klant kosten denkt te besparen door andere oplossingen te kiezen?
- Hoever ga je in het uitsluiten van verantwoordelijkheden?

#### EMC is een spanningsveld!





#### **EMC** Verantwoordelijkheden

- In de praktijk heeft de klant een andere verwachting.
- Het is belangrijk om hierin vanaf het begin duidelijkheid in te verschaffen.
- Afbakenen van verantwoordelijkheden:

#### Offerte!



#### Georganiseerd door:



#### GENERAL TERMS OF DELIVERY AND PAYMENT FOR EXPORT HOTRACO AGRI BV

#### General

These General terms of sale, delivery and payment shall be applicable to all quotations by Hotraco Agri BV and agreements concluded by Hotraco Agri BV, to all agreements, sales and deliveries of products resulting from said agreements, including services connected with them, except for such modifications as are expressly agreed in writing between both parties. A single reference from Buyer to purchase or other terms shall only be accepted by Hotraco Agri BV after full acceptance in writing.

#### 2 Quotation and orders

- 2.1 Except for a written statement of the contrary, all quotations by Hotraco Agri BV are at all times without engagement. Oral or written orders will be confirmed in writing (by letter or fax) by Hotraco Agri BV within five working days and Hotraco Agri BV shall only be bound after this written confirmation. Buyer is entitled to lodge a notice of objection within two working days after receipt of the confirmation. After this period the confirmation shall be supposed to be an incorporate part of this agreement. Quotations and commitments from Hotraco Agri BV salesmen shall be under no obligation, until after Hotraco Agri BV has accepted them in writing.
- 2.2 Product data sheets, illustrations, catalogues, brochures and the like only have an explanatory purpose with an approximative character and shall in no way bind Hotraco Agri RV

#### 3 Price

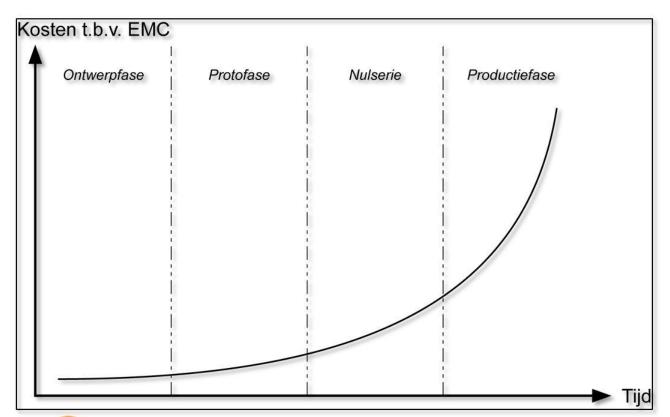
- 3.1 Unless agreed otherwise, all prices will be Ex Works, Horst, (the Netherlands) including packaging but excluding V.A.T., expressed in Dutch currency. Cost of transport and insurance premiums shall be charged to Buyer separately.
- 3.2 The prices as mentioned by Hotraco Agri BV are based upon the prevailing monetary relations of domestic and foreign exchange rates, labour costs, cost price of electronic products, import duties, taxes and other levies and subsidies and the like at the time of the conclusion of the agreement. Should one of these cost price constituents be increased after the confirmation of order, but before delivery of the product, Hotraco Agri BV will be entitled to pass on those increases to Buyer within reasonable limits.
- 3.3 In case the delivery date has fully expired, rises in price that take place after that date cannot be passed on, unless the delay of delivery was caused through no fault of Hotraco Agri BV.

#### 4 Delivery

4.1 The products are delivered CIF or CIP, dependent on the form of transport. Delivery terms are ex Works Horst (the Netherlands) according to Incoterms 1990.

#### **Product Ontwerp**

Wordt er in het ontwerpstadium al rekening gehouden met EMC dan blijven de kosten minimaal.







#### 1. Specificaties vastleggen

- 2. Risico inventarisatie => FMEA
- 3. Specifieke normering / ervaring
- 4. Elektrisch schema
- 5. Print design
- 6. Proto type
- 7. Eerste metingen
- 8. Externe keuring
- 9. Manual
- 10.Vrijgave







#### Specificaties vastleggen

- Waaraan moet het product voldoen?
- In welke landen gaan we het product wegzetten?
- In welke samenstelling wordt het product gebruikt?
- Niet alleen functionele specificaties ook technische specificaties.







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Risico Inventarisatie middels FMEA:  $T = K \times O \times G$ (Totaal risico = Kans op x Ontdekkingswijze x Gevolg schade)

PRODUCT FMEA  Procucon											Hotel		,	
Customer: Hotisoo Agri						Customer Part No.			ber	*	Org. Date: 20-okt-13	FMEA No. FMEA0801		
	Supplier.		Cod	le: product name		Supplier Part No.		Aftnr			Dwg. Rev.:	Key Date:		
P	ort Name: Product Name				Process Responsibility			Edwin van Rensch			Application/ Model Year:	Revision: 12.0		
Core Team; See General Information sheet						100000000000000000000000000000000000000				Prepared by:	Software Engineer			
		ĺ			0		Ÿ.	D	T	3		Action result		100
Process Function / Requireme	nts Potential Fallure Mode	Potential Effect(s) of Fallure	\$ I 0 a V 5	Pote ritial Cause(s)/mechanism(s) of Fallure	CCUI	Current Process Controls Prevention	Current Process Controls Detection	e t e c	R P N	Recommended Action(s)	Respondibility & Target Completion date	Actions Take n	e (	o e t e c
Receiving the components	Damage of received material	Production delay / stop	4	Incorrect handling with received material	1	ncoming hapection Procedure Pro_43_Receiving, control and storage Stock keeping regulation	Visual inspection of conditions of packing	7	28					
	Wirting component received	Production delay / stop production	4	Suupiler deliver wrong component	4		incoming hispection according hooming hispection criteria and according MFG	4	64					
	incorrect info/data filed in MPG PRO system	Production delay /stop	4	Incorrect booking in MFG-PRO system	3	incoming hispection Procedure Pro_4.3_Receiving, control and storage	Double visual Inspection	7	84	Create specific label for component supplier to use barcode scanning	High volume production			
incoming material inspection quantity	incorrect control of amount received material	Production delay /stop	4	Operator failure	3	Incomming hispection process QSI_128	Visual inspection	8	96	Create specific label for component supplier to use barcode scanning	High volume production			T
	incorrect identifacation of material	Production delay / stop	4	Operator failure	3	Incomming hispection process QSI_128	Visual inspection	8	96	Create specific label for component supplier to use barcode scanning	High volume production			I
	incorrect registration of Back Traceability Data	Lose of back traceability	6	Operator failure	4	Instruction for Back Traceability QSI 985	Visual Inspection	8	192	Verify possibilities for implementation improvement actions	Logistic Manager V. Mihalik / wk 05 / 2008		П	T
	Damage of received material	Production delay / stop	4	Incorrect handling with received material		incomming inspection Procedure Pro_4.3_Receiving, control and storage Stock keepig regulation	Visual inspection of conditions of packing	7	28			8		
Storage of Components in Warehouse	Damaging of material	Production delay / Stop	4	Incorrect handling of material	2	Stock keeping regulation	Visual chedx	8	64				П	Τ
		Production delay / Stop	4	incorrect storing - ESD & MSL requirements (packing)		Stock keeping regulation	Visual chedx	8	64			Yo		Ī
		Production delay / Stop	4	Storing conditions not full filed (numbity, temperature)		Measuring of storing conditions	Double visual inspection performed by Stock manager	7	84	SEE ESD FMEA	Peter Bablak	Base on ESD FMEA output	6	1 4
		Production delay / Stop	4	FIFO system not followed	4	Yearly Inventory FIRO system	Indirect control	9	144	Verify possibilities for implementation	Logistic Manager V. Mihalik / wk10 / 2008	9	П	T
Plok Up companents	Wirong material and quantity	internal production delay / Stop	3	Operator failure	3	Stock keeping regulation	Double visual inspection - stock release note - receipt	7	63				T	T
	Damaging of material	Scrap material Production delay / Stop	4	incorrect handling	2	Combination of transport equipment :	Double visual inspection	7	56					T
	Late release of material	Internal production delay / Stop	3	Operator failure	2	Stock keeping regulation Kanban system	Muti-control: manoo-list, Internal rel. Oxfer, planning	3	18					T





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Bepalen aan welke norm te voldoen:

Hotraco ontwerp doelstelling:

- Immuniteit van de industriële standaard
- Emissie van de lichte industriële standaard

Resultaat: Breed inzetbaar product!



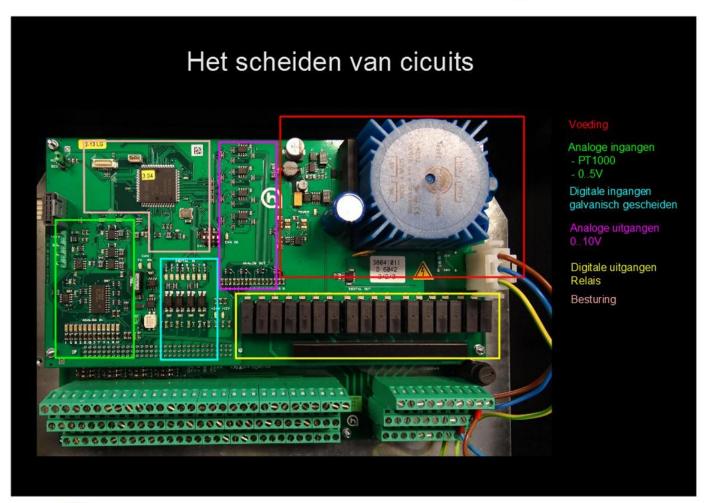


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**Eerste metingen** 









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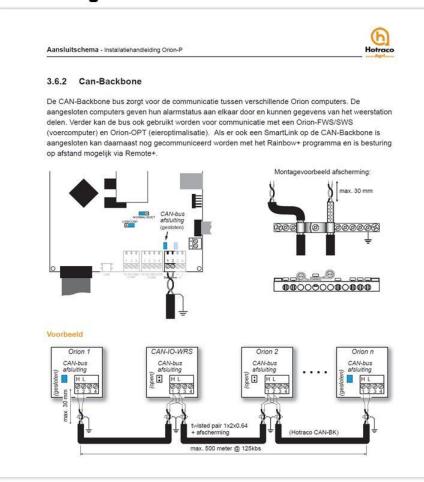






Baken de verantwoordelijkheden goed af in de manual:

- Veiligheidsaspecten,
- EMC richtlijnen,
- Machine richtlijnen,
- Installatie procedures.







#### Paneelbouw Proces

- Keuze van componenten
- Hoofdstromen in een aparte goot
- Schakelkast indeling
- Goed aarde van deuren, zijwanden, wartelplaat
- > EMC richtlijnen
- Machine richtlijnen
- Installatie procedures







#### **Paneelbouw Proces**

Voor industriële panelen gelden de zelfde regels als voor producten:







#### **Paneelbouw Proces**

Wordt er in het ontwerpstadium al rekening gehouden met EMC dan blijven de kosten minimaal.



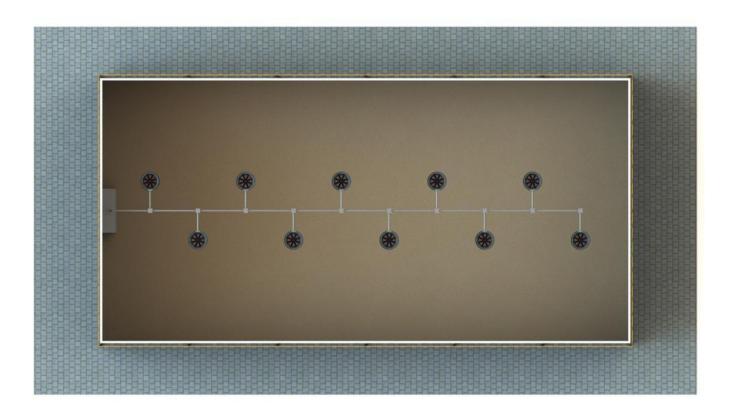




## **EMC** Praktijkvoorbeeld



#### **EMC** Praktijkvoorbeeld



Resultaat: 2 weken geen TV ontvangst in de buurt van de stal.





### **EMC** Praktijkvoorbeeld

- Een probleem in het veld, wordt door de installateur opgelost vanwege klant relatie.
- Op locatie storing zoeken door Engineer: Service kosten!!
- Ondanks de afbakening in verantwoordelijkheid. kosten / juridisch





### **Belangrijkste Conclusies**

- > Baken de verantwoordelijkheden goed af in de offerte.
- Neem EMC vanaf het begin mee in het ontwerp. (product of paneel)
- Lees de manual alvorens te installeren!







#### Stupid Bear.mp4







Dank voor uw aandacht!

